Document delivery and interlibrary lending

Document delivery: related activities and names

• Document delivery
• Document supply
• Interlibrary loan
• Interlending
• Interlibrary lending
• Information delivery
• Information supply
• Resource sharing
• Full text retrieval from external databases,…
Document delivery: some definitions

- Interlibrary lending
  = borrowing of books by a library to a requesting library
- Document delivery = Document supply =
  supply of copies of documents to a requesting person or institute, by libraries as well as by specialized, commercial centers
- Systems in this domain are useful, when we know that a document exists that we want to use, but that we cannot obtain directly.

Document delivery: various actors

End-user / Person requesting an item

Institute and library of end-user

Intermediate institute

Library or document delivery service delivering the requested document

Direct delivery (endangering the existence of libraries)
!! Task - Assignment !!

Read
‘International lending and document delivery: principles and guidelines for procedure’
by the IFLA Section on Document Delivery & Interlending 2001.

Hard copy document ordering: various methods

- Mail
- E-mail
- Fax
- Telephone

- Dedicated systems, using information and communication technology, such as ARIEL: http://www.rlg.org/ariel/
### Document delivery: some important systems in Europe

- **Vlaanderen / België**
  - *Antilope, Impala, VirLib,…*
- **Nederland**
  - *PICA IBL, TU Delft,…*
- **France**
  - *Inist,…*
- **United Kingdom**
  - *BLDSC (British Library Document Supply Center),…*
- ...

### Document delivery in Belgium: *Antilope with Impala*

- **Antilope**
  - Union catalogue of periodicals
- **Impala**
  - Co-operative electronic document ordering system
!! Task - Assignment !!

Find out which document delivery services are available to you through your school or university or organisation or company or public library…

Trend in libraries:  
Just in case -- Just in time

“Just in case”
Availability
directly from local library collection

⇒

“Just in time”
Accessibility
using other collections world-wide
Information sources about document delivery

- Printed journals:
  » Interlending and Document Supply
  » (other, more general ones in the area of library and information science)

- Electronic mail interest groups:
  » docdel-l
  » ill-l
  » (other, more general ones in the area of library and information science)

Information sources about document delivery on the WWW

See for instance [http://www.docdel.net/](http://www.docdel.net/)
A Directory for Document Delivery Services and Users
Hundreds of Resources and Providers.
Many journal articles are available in PDF file format, as created by the publisher. On request, many document delivery services can scan a printed journal article from their collection, convert the file to PDF and send it to the client. What is the difference between the 2 PDF files of the same journal article?

Why do most document delivery services use scanning in black and white only without grey levels or colours?
Document delivery: future trends

- Increasing number of requests for documents.
- Document supply centers supply scanned documents over the networks.
- Electronic journals
  - Publishers store their documents on server computers and deliver electronically, and/or
  - Intermediaries (for instance traditional journal distributors) collect documents from editors and store documents on computer servers to provide access.

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