



Borderless eGovernment Services for Europeans

European Ministerial eGovernment Conference
Poznań, 17-18 November 2011

Speakers Catalogue





The Polish Presidency of the Council of the European Union (Ministry of the Interior and Administration) and the European Commission are organising in close co-operation the **sixth Ministerial eGovernment Conference, entitled “Borderless eGovernment Services for Europeans”**, on 17 - 18 November 2011 in the City of Poznań.

The conference will touch on the important issues related to the development and up-take of eGovernment services in Europe, i.a. interoperability and long-term sustainability of eGovernment solutions and possible concerns regarding use of the modern technology in the state governance.

The conference which is a major event during the Polish Presidency, brings together many stakeholders from around the world: ministers from EU Member States, officials from national, regional and local administrations, industry representatives, civil society and experts.

The three plenary and the fifteen parallel sessions of the Conference will address:

- **Policy** – devoted to diverse policy issues related to development of e-Government services, including social and economical ones.
- **Interoperability** – devoted to interoperability of national IT systems to achieve eGovernment-services available for all the EU citizens and enterprises on the territory of the whole European Union. Sessions in this track are centered around main pilot European projects.
- **People's concerns** – about 130 million Europeans do not use the Internet. 52 million of them say that they do not use the Internet, because there is no interesting content and services for them. This track is devoted to different aspects of this problem.

On the first day of the conference, **17 November 2011, Ministerial eGovernment Meeting** will take place. The discussion during the meeting will focus on major issues pertinent to the implementation of the eGovernment Action Plan 2011–2015 “Harnessing ICT to promote smart, sustainable & innovative Government” in the upcoming years. The meeting will be devoted to discussing cross-border eGovernment services as a tool for facilitating life of millions of Europeans – the possibilities of their development, observed barriers for their implementation as well as the measures which should be taken at national and European level to overrule these obstacles.

In addition to the Conference, an **Exhibition** will be organised which will showcase the most recent European developments in the field of eGovernment - both at national and European level. Each Member

State will demonstrate up to three cases according to its own priorities and approaches to eGovernment. The exhibition stand of the European Commission will host the successful so-called Large Scale Pilot Projects which play a very important role in the implementation of cross border services in Europe. They have already demonstrated concrete benefits for citizens, businesses and governments in Europe in areas such as eProcurement, eIdentification, eJustice, mobility of citizens and businesses.

Programme:

FIRST DAY

| | TRACK 1 Policy | TRACK 2 Interoperability Summit | TRACK 3 People's concerns |
|---------------|---|---|--|
| 09:00 – 09:30 | Opening ceremony Speakers: Jerzy Miller, Neelie Kroes | | |
| 09:30 – 10:30 | Plenary session: Borderless e-Services for Europeans Speakers: Jerzy Miller, Neelie Kroes, Rolf Alter, Harry van Dorenmalen, Juhan Parts | | |
| 10:30 – 11:00 | Coffee Break + Press conference | | |
| 11:00 – 12:30 | Session 1 Scenarios of Future eGovernment and eSociety Speakers: Samia Melhem, David Broster, Pierre Rossel | Session 2 Pan-European e-Identity Speakers: Ales Dobnikar, Adrian Duşa, Herbert Leitold, Stig Jönsson | Session 3 Public Value and User Empowerment Speakers: Ardita Driza Maurer, Austin Gatt |
| 12:30 – 14:00 | Lunch + Exhibition visit | | |
| 14:00 – 15:30 | Session 4 Benefits and Risks of Public Sector Information Reuse Speakers: Ton Zijlstra, Witold Abramowicz, Emilio Garcia Garcia | Session 5 Pan-European e-Procurement Speakers: Tim McGrath, André Hoddevik, Scott Bell | Session 6 Public Content and Service Quality Assurance Speakers: Sónia Lascasas, Nicolas Conso, Gilles Polin, Göran Marklund |
| 15:30 – 16:00 | Coffee Break | | |
| 16:00 – 17:30 | Session 7 e-Identity in EU Member States Speakers: Andreas Reisen, Bill McCluggage, Marc Hameleers | Session 8 Cross Border e-Justice Speakers: Jonathan Goldsmith, Bogdan Pękalski, Brigitte Mandt, José de la Mata Amaya | Session 9 Trust and Privacy Speakers: Corien Prins, Paul de Hert, Giovanni Buttarelli |
| 17:30 – 18:30 | Plenary session: Open Government – Challenges and Limits Speakers: Nigel Shadbolt, John Higgins, Haiyan Qian, Anthony M. Cresswell | | |
| 18:30 – 19:00 | Networking session | | |
| 19:00 – 22:00 | Dinner | | |

SECOND DAY

| | TRACK 1 Policy | TRACK 2 Interoperability Summit | TRACK 3 People's concerns |
|---------------|---|--|---|
| 09:00 – 10:00 | Plenary session: Cloud Computing and Service Oriented Architecture in Public Sector Speakers: Sasha Bezuhanova, Wojciech R. Wiewiórowski, Vincent Van Quickenborne, Brenton Greene | | |
| 10:00 – 11:30 | Session 10 Local and Regional eGovernment Speakers: Geert Mareels, Giuliano Noci, Martin Hagen | Session 11 Long-Term Sustainability of eGovernment Solutions Speakers: Jan Muehlfeit, Klaus Vilstrup Pedersen, Laurent M. Liscia, Declan Deasy | Session 12 Inclusive eGovernment Speakers: Martine Delannoy, Miloš Molnár, Signe Balina |
| 11:30 – 12:00 | Coffee Break | | |
| 12:00 – 13:30 | Session 13 Economics of eGovernment Speakers: Werner Möckli, Walter Berli, Vita Namicka, Lars Frelle-Petersen | Session 14 Cross-Border e-Services Speakers: Pamela Brumter-Coret, Gabriella Cattaneo, Giedrius Kadziauskas, Dinand Tinholt | Session 15 Impact of Future Internet on eGovernment Services Speakers: Maciej Witucki, Radu Popescu-Zeletin, Jeremy Millard |
| 13:30 – 14:00 | Closing ceremony Speakers: Piotr Kolodziejczyk, Maroš Šefčovič | | |
| 14:00 – 15:00 | Lunch | | |



Jerzy Miller

Position: Minister of the Interior and Administration

Organization: Ministry of Interior and Administration

Jerzy Miller was born on 7 June 1952 in Krakow. He was educated at AGH University of Science and Technology in Krakow, graduating from the Faculty of Electrical Engineering, Electronics and Automatics. Ever since 1990 his professional involvement has been one with public administration. In 1990–1 he held the position of Director of the Organization and Supervision Division, and then until December 1992 he has served as Director of the Małopolska Voivodship Office in Krakow. In 1993–8 he worked as Vice-governor of the former Krakow Province. In 1998–2000 he was Undersecretary of State, and then Secretary of State in the Ministry of Finance, later to be appointed Government Plenipotentiary for Decentralization of Public Finance under Prime Minister Jerzy Buzek. In 2001–2003 he acted as adviser to the President of the National Bank of Poland. In 2003 he was appointed President of the Agency for Restructuring and Modernization of Agriculture. He held the post of Director of the Department for Social Communication of the National Bank of Poland between 2003 and 2004, and in 2004 he went on to act as Member of the Management Board of the NBP. In 2004–2006 he performed his function as President of the National Health Fund. In 2006–2007 he was Deputy Mayor of the City of Warsaw. Between 29 November 2007 and 14 October 2009 he served as the Governor of the Małopolska Province. He is married.

Speaker on sessions:

- Plenary session1: Borderless eGovernment Services for Europeans
- Opening ceremony



Neelie Kroes

Position: Vice President of the European Commission and European Digital Agenda Commissioner

Organization: European Commission

My current role is Vice President of the European Commission and European Digital Agenda Commissioner. I was born in 1941 in Rotterdam, The Netherlands, where I also attended school and helped to build my family's transport business. I studied economics at Erasmus University, before working there for six years as an Assistant Professor. My political career started on the Rotterdam Municipal Council, and in 1971 I was elected as a Member of the Dutch Parliament for the liberal VVD party. In 1982–1989 I served as Minister for Transport, Public Works and Telecommunication in the Netherlands. After quitting politics, I was appointed President of Nyenrode University from 1991 to 2000, and served on various company boards, including Lucent Technologies, Volvo, P&O Nedlloyd. Prior to serving as European Commissioner for Competition from 2004 to 2009, my charity work included advising the Nelson Mandela Children's Fund and World Cancer Research Fund, and I have an ongoing interest in mental health issues.

Speaker on sessions:

- Plenary session1: Borderless eGovernment Services for Europeans
- Opening ceremony



Piotr Kołodziejczyk

Position: Undersecretary of State at the Ministry of the Interior and Administration

Organization: Ministry of the Interior and Administration

Piotr Kołodziejczyk, an activist and a local government officer, former Undersecretary of State at the Ministry of Labour and Social Policy (1997–2001); currently, Undersecretary of State at the Ministry of the

Interior and Administration (since 2010). Born in 1954 in Poznań, he is graduated from the Poznań University of Technology. He has been active in three areas:

- science: 1978 – 1990 he worked for the Research and Development Centre for Railway Vehicles in Poznań;
- administration: 1990 – 1997 he was the Director of the Voivodship Employment Office in Poznań; later he was appointed an Undersecretary of State at the Ministry of Labour and Social Policy, responsible for labour market policy, restructuring of employment in declining sectors and digital development, 2004 – 2010 he was a Secretary of the City of Poznań; on 8 March 2010 he assumed the position of an Undersecretary of State at the Ministry of Interior and Administration responsible for e-administration and development of information society;
- economy: in 2002 he became the President of the Management Board of H. Cegielski – Fabryka Pojazdów Szynowych Sp. z o. o., a railway vehicles factory; 2003–2010 he was a vice-president of the Supervisory Board of Dalia Poznań S. A.

He spends his time actively, doing sports, such as swimming, skiing, jogging, hiking and cycling. He is married, he has with two children.

Speaker on session:

- Closing ceremony



Maroš Šefčovič

Maroš Šefčovič (born 24 July 1966) is a Slovak diplomat and the current European Commissioner for Inter-Institutional Relations and Administration. His area of responsibility includes the administration of the Commission, including management of some of the Commission's Internal Services; in particular consolidation of administrative reform, personnel and administration, European Schools and security. He is a former Slovak ambassador to Israel. From 2004–2009, he was the Slovak Permanent Representative to the European Union. He is married and has three children. He replaced Ján Figel as European Commissioner for Education, Training, Culture and Youth on 1 October 2009.

Professional Career

- 09.02.2010 Vice-President of the European Commission responsible for Inter-Institutional Relations and Administration
- 01.10.2009 – 08.02.2010 Member of the European Commission responsible for Education, Training, Culture and Youth
- 2004 Ambassador. Slovak Permanent Representative to the EU
- 2003 Director General, European Affairs Section, Slovak Ministry of Foreign Affairs
- 2002 Director General, Bilateral Cooperation Section, Slovak Ministry of Foreign Affairs
- 1999 Ambassador, Slovak Embassy, Tel Aviv, Israel
- 1998 Deputy Head of Mission, Counsellor, Slovak Mission to the EU, Brussels, Belgium
- 1998 Director – Foreign Minister's Office
- 1997 Deputy Director – Foreign Minister's Office
- 1996 Deputy Director – EU and NATO countries department, Slovak Ministry of Foreign Affairs
- 1995 EU and NATO countries department, Slovak Ministry of Foreign Affairs
- 1992 Deputy Chief of Mission and Second Secretary, Embassy of the Czech and Slovak Federal Republic, Ottawa, Canada
- 1991 – 1992 Third Secretary and Consul, Embassy of the Czech and Slovak Federal Republic, Harare, Zimbabwe
- 1990 Advisor to the first Deputy Foreign Minister, Czech and Slovak Ministry of Foreign Affairs

Speaker on session:

- Closing ceremony



Wojciech Cellary

Position: Professor, Head of the Department of Information Technology

Organization: Poznan University of Economics

Prof. Wojciech Cellary is a computer scientist, head of the Department of Information Technology at the Poznan University of Economics. In his professional career he worked at nine universities in Poland, France, and Italy. His research interests are currently focused on internet technologies,

multimedia, electronic business and economy, electronic government and information society. He is an author of 10 books and over 150 scientific papers. He gives lectures on electronic business to over 700 students per year. He was a leader of many national and international scientific and industrial projects. He served as a consultant to several Polish ministries, Polish Parliament and Senate, as well as European Commission. He was scientific editor of the report "Poland and the Global Information Society: Logging on" developed under auspices of United Nations Development Programme.

Moderator on the Plenary session 1:

- Borderless eGovernment Services for Europeans



Rolf Alter

Position: Director, Public Governance and Territorial Development, OECD

Organization: Organisation for Co-operation and Economic Development (OECD)

Since 1 July 2009, Mr. Rolf Alter has been Director for Public Governance and Territorial Development of the Organisation for Economic Co-operation and Development (OECD) in Paris. Previously, he served for three years as Chief of Staff of OECD Secretary-General, Mr. Angel Gurría. Mr. Alter joined the OECD's Economics Department in 1991. Subsequently he worked in the Directorate for Financial, Fiscal and Enterprise Affairs, where he was also Programme Director for the Investment Compact of the Stability Pact for South East Europe. Between 1996 and 1998, Mr. Alter was an advisor to the Executive Director of the OECD, before being appointed Head of the Regulatory Reform Programme of OECD. In 2002 he became the Deputy Director for Public Governance and Territorial Development. Prior to joining the OECD, Mr. Alter was an economist in the International Monetary Fund, in Washington D.C. He started his professional career in 1981 in the German Ministry of Economy in Bonn. Mr. Alter holds a doctorate degree from the University of Goettingen, Germany, following post-graduate work in Germany and the United States.

Speaker on session:

- Plenary session 1: Borderless eGovernment Services for Europeans



Harry van Dorenmalen

Position: Chairman of IBM Europe

Organization: IBM

Harry van Dorenmalen was appointed chairman of IBM Europe on October 1, 2010. He represents IBM to the European Commission and other authorities such as NATO and the European Defence Agency on issues of international public policy and business regulation. In this role he also oversees the company's corporate citizenship, environmental affairs, intellectual property, standards development, venture capital and university relations activities across the region.

Harry takes on this role in addition to his role of Country General Manager IBM Netherlands, which he has held since 2005.

Harry started his career at IBM in 1982 as a programmer. Since then he has held a series of leadership positions including Vice President of IBM's Industrial Sector business in EMEA, responsible for the Automotive and Electronics sector. And he was Managing Director for IBM's business with Royal Philips Electronics. He has also been Director of IBM's Service Delivery Organisation in Europe and has enjoyed spells in the company's professional services, manufacturing, application development and consulting divisions.

Harry holds a degree in Business Administration from the University of Delft. He is married with two daughters.

Speaker on session:

- Plenary session 1: Borderless eGovernment Services for Europeans



Juhan Parts

Position: Minister of Economic Affairs and Communications

Organization: Ministry of Economic Affairs and Communications

Minister of Economic Affairs and Communications Juhhan Parts has been leading the ministry since April 2007,

when the government coalition between the Reform Party and the Pro Patria and Res Publica Union was formed.

In 2003 and from 2005 to 2007 Juhhan was a member of the 10th and 11th Riigikogus. Juhhan led the government of Estonia as Prime Minister from 2003 to 2005. From 2002 to 2005 he was the Chairman of the Res Publica party. From 1998 to 2002 Juhhan worked as the Auditor General. From 1992 to 1998 he was the Deputy Secretary General of the Ministry of Justice. As for his education, Juhhan Parts is a lawyer – he graduated from the University of Tartu cum laude in 1991.

In addition to politics, Juhhan is also interested in history. His free time activities include travelling and sports: he plays football, ice hockey and tennis, and also enjoys playing draughts.

Juhan has three sons and a daughter.

Speaker on session:

- Plenary session 1: Borderless eGovernment Services for Europeans



Maria Wimmer

Position: Professor

Organization: University of Koblenz-Landau

Dr. Maria A. Wimmer, full professor for e-government at University of Koblenz-Landau, Germany. She studied Computer Sciences at University of Linz, Austria. After a two year research stay on designing safety critical systems for train traffic control at the CNR and University of Siena in Italy, she researches ICT for the public sector since over 10 years. Her research covers e-government,

open government and e-participation with various facets (holistic design, enterprise architecture, conceptual modelling, ontology and knowledge management, procurement, standardization and interoperability, stakeholder involvement, technology use, evaluation, policy development, strategic planning, etc.). She was/is engaged in EC-funded research projects in ICT for the public sector

- on interoperability, process management, e-procurement, enterprise architecture, knowledge management and e-government systems design (BRITE, EATrain2, eGOV, PEPPOL, R4eGov)
- on shaping e-participation research, e-participation platform design and monitoring of e-participation projects (DEMO-NET, LEX-IS, MOMENTUM, VoicE, Voices)
- and on strategic planning of e-government research, policy development, stakeholder engagement and community-building (CROSSROAD, eGovPoliNet, eGovRTD2020, OCOPOMO – coordinating the last three).

She also engages in regional and local level research and knowledge transfer projects. Maria Wimmer co-organizes the annual international IFIP EGOV conferences. She published over 150 papers in the field (www.uni-koblenz.de/agvinf).

Moderator on session:

- Scenarios of Future eGovernment and eSociety



Samia Melhem

Position: Senior Operations Officer Chair, eDevelopment Community of Practice ICT Sector Unit

Organization: The World Bank Group

Samia Melhem chairs the eDevelopment Community of Practice and leads ICT unit's knowledge and learning program at the World Bank Group. She is an international expert on e-government. Her projects focus on improving public sector delivery, and outreach to citizens and businesses; and on creating the enabling environment for societal transformation, using ICTs as a tool for governance, accountability and

transparency (GAC), employment and inclusion. Samia contributes to research on eGovernment policies, innovation, business, and results, and has led the eProcurement Reference guide and capacity building efforts in ICT unit, the Gender and ICT toolkit as well as the Telecoms Regulatory toolkit during her years of service at Infodev. One of her eGovernment projects, eRwanda, has just won the Technology in Government Award (TIGA) sponsored by UN, Economic Commission for Africa, and the Government of Finland. In her 20+ years in international development, Samia worked in different regions (Africa, ECA & MNA), in several sectors (financial management, public service delivery, tax and customs, education, health, agriculture, etc.) and in more than forty countries. She holds degrees in Electrical engineering (BSEE); Computer Sciences (MS), and Finance (MBA), and had taken several self-development programs in international development and economics.

Speaker on sessions:

- Session 1: Scenarios of Future eGovernment and eSociety



David Broster

Position: Head of Information Society Unit

Organization: Institute for Prospective Technological Studies (IPTS) – Joint Research Centre, European Commission.

David spent 15 years as a designer, developer and researcher in the semiconductor industry before joining the European Commission's ESPRIT Microelectronics in 1989 where he had responsibility for the EU contribution to the JESSI Programme (1990–1996). From 1999 to 2002 he worked in DG Information Society's Strategy Unit with responsibility for setting up the IST Advisory group ISTAG and the development of the notion of Ambient Intelligence and a budget of 400M€ dedicated to cross-IST-Programme research activities. In 2003 he was appointed Head of Unit for the eTEN Programme and an annual budget of 45M€ supporting the validation and deployment of electronics services in the public interest, including eGovernment, eHealth, eInclusion, eLearning, Trust & Security, and services for small and medium enterprises. In 2007 David formed the unit "eGovernment and CIP Operations" and was

responsible for Europe's eGovernment Action Plan and the operational preparations for launching the "ICT Policy Support Program" (ICTPSP) – a key pillar of the Commission's new Competitiveness and Innovation Programme (CIP). Since summer 2008 David has worked at the Commission's Joint Research Centre, Institute for Prospective Technological Studies, Seville, where he is currently leading the Information Society Policy Research Unit which undertakes Techno-Economic and Socio-Economic research responding to challenges and supporting key Information Society policies. The scope of the research ranges from ICT industry research intensity, digital economy through to electronic identity, search, personal health systems, social computing, inclusion and the use of IT for enhancing learning and skill development.

Speaker on session:

- Session 1: Scenarios of Future eGovernment and eSociety



Pierre Rossel

Position: Senior scientific fellow

Organization: College of management of technology, Ecole polytechnique fédérale de Lausanne, Switzerland

Pierre Rossel holds a PhD in anthropology and serves as senior scientific scientist at the College of Management at the Ecole polytechnique fédérale of Lausanne, Switzerland, with master and PhD level teaching and research activities in the areas of early detection of innovation potential, technology foresight and

strategic intelligence in the domain of Information and Communication Technologies. In his more than 30 years of professional life, he has published more than 150 articles, reports, book chapters and books on topics and issues related to these capabilities and been involved in over 40 national and international research projects and advisory mandates. Active in both basic and applied research arenas of technology foresight, eGovernment has been one of his major ICT concerns over the past 12 years, with an advisory participation and teaching in an executive Master in eGovernance, advisory mandates in specific technological fore-fields as well as national policy constructions in several countries, and studies on the social and political sides of eGO

measurement problems, the assessment of emerging technologies and more recently on the future of ICTs, in particular on specific smart cities dynamics and ambient intelligent capacities.

Speaker on session:

- Session 1: Scenarios of Future eGovernment and eSociety



Reinhard Posch

Position: CIO, Federal Government Austria

Organization: Federal Republic of Austria

The role of the CIO for the federal government is primarily the strategic coordination of activities in the field of information and communications technology that concern more than one ministry. As such the CIO is the Chair of

the Austrian eGovernment platform "DIGITAL:AUSTRIA" that includes all level of government.

As Head of the Institute he specialised in "Applied Information Processing and Communications Technology" and as scientific director of the Austrian Secure Information Technology Centre the main efforts are computer security, cryptography, secure hard- and software and eGovernment. He is chairman of the board of trustees of the non-profit foundation Stiftung Secure Information and Communication Technologies SIC which has been donated by Graz University of Technology.

Reinhard Posch was also Chair of the Board of ENISA, the European Network and Security Agency.

Reinhard Posch takes part in groups installed by the European Commission to elaborate ICT and security strategies (e.g. "Future Internet Visionaries", RISEPTIS). Being a member of the "Rat der IT Weisen" he is providing advice to the Commissioners Kroes and Sefkovic in the area of IT-Security to assist the implementation of the Digital Agenda.

Moderator on session:

- Pan-European e-Identity



Ales Dobnikar

Position: Director General

Organization: Ministry of Public Administration Republic of Slovenia

Dr. Aleš Dobnikar is Director-General of the e-Government and Administrative Processes Directorate at the Ministry of Public Administration of the Republic of Slovenia. He is also a senior assistant in

the Department of Intelligent Systems at the Jožef Stefan Institute, the biggest technological institute in Slovenia and an assistant professor of strategic management, development of modern systems and the field of information-communication technologies at the University of Primorska. He is a member of several national, European and international bodies and associations and a leader or member of many international teams, including the Centre for eGovernance Development in South East Europe (CeGD) Supervisory Board. He is the author of numerous expert and scientific articles and books. He earned his doctorate degree in 1997 from the Faculty of Electrical Engineering, University of Ljubljana.

Speaker on session:

- Session 2: Pan-European e-Identity



Adrian Duşa

Position: Head of section

Organization: European Commission

Adrian Duşa is currently head of section in the IT department of the European Commission (DG DIGIT). Among others, his section is responsible for the engineering aspects of the Identity and Access Management at the European Commission.

He had previously worked as a software engineer for IMEC (Belgium) and before that as research engineer at the Katholieke Universiteit Leuven (Belgium). Adrian Duşa holds

a Master of Engineering degree from the Katholieke Universiteit Leuven (Belgium) and a Computer Science Engineering degree from the Universitatea Tehnică Cluj-Napoca (Romania).

Speaker on session:

- Session 2: Pan-European e-Identity



Herbert Leitold

Position: Head of EGIZ

Organization: E-Government Innovation Center

Herbert Leitold is head of the E-Government Innovation Center EGIZ, a joint initiative of the Austrian Federal Chancellery and Graz University of Technology, and he is leading the technology assessment unit of the Secure

Information Technology Center Austria A-SIT. Herbert holds a master in telecommunications and informatics. His main research area is on information security in general, on electronic signatures and electronic identity in particular. He contributed on e-Identity to the Austrian Citizen Card project and worked on Pan-European e-Identity in the EU Large Scale Pilot STORK, where he served as co-chair of the Member State Council in 2009, has been work package leader on e-Identity and Upcoming Technologies, and has been pilot leader on the integration with the European Commission Authentication System ECAS.

Speaker on session:

- Session 2: Pan-European e-Identity



Stig Jönsson

Position: Chairman

Organization: Swedish eidentification Board

Born 1946. Graduate from Stockholm School of Economics, 1970. Director

General for Lantmäteriet – the Swedish mapping, cadastral and land registration authority, 2003–2011. Member of the Swedish eGovernment Delegation, 2009–2011. Chairman of the Swedish eidentification Board, 2011–till now.

Speaker on session:

- Session 2: Pan-European e-Identity



Ivar Tallo

Position: Member of Management Board

Organization: eGovernance Academy

Ivar Tallo is one of the founders and the first director of e-Governance Academy. Before that, he was a Member of Parliament of Estonia and Member of the Parliamentary Assembly of the Council of Europe. He has also worked as a foreign policy advisor to

the President of Estonia and he has been lecturing on public policy and public administration at Tartu University. He was the author of the Basic Principles of Information Policy of Estonia (1997), Code of Conduct for Civil Servants (1998) and co-authored Public Information Act (2000). He was rapporteur for the Digital Signature Law in Estonia (2000) and rapporteur for the Cybercrime Convention of the Council of Europe (2001).

He has given personal advice and e-gov lectures to presidents of Kazakhstan and Armenia, Cabinets and Ministers of Haiti, Uzbekistan, Moldova, Ukraine, Azerbaijan, Northern Cyprus, Palestinian Authority, Namibia and Rwanda, Speakers and MPs from Macedonia, Afghanistan, and Kazakhstan and to many other decision makers around the world.

Moderator on session:

- Public Value and User Empowerment



Ardita Driza Maurer

Position: Jurist

Organization: Federal Chancellery, Political Rights Section, Vote électronique Project

A civil servant, Ardita works for the Swiss E-Voting Project, better known as Vote électronique, at the Federal Chancellery in Bern. Prior to that she had worked in the area of Law and Informatics for the Federal Office of Justice. Ardita is a jurist, LL.M.

(Geneva and Lausanne Universities).

Speaker on session:

- Session 3: Public Value and User Empowerment



Austin Gatt

Position: Minister for Infrastructure, Transport and Communications

Organization: Ministry for Infrastructure, Transport and Communications

Dr. Austin Gatt was born in 1953 and graduated as a Doctor of Laws from the University of Malta in 1975. Dr. Gatt practiced law as a partner with one of the oldest law firms on the island.

As of 1980, Dr. Gatt has been instrumental in the administration of the Nationalist Party and the management of its commercial activities. Dr. Gatt contested the general elections for the first time in 1996 and was elected. Between 1996 and 1998 he was Party spokesman for Justice, Local Councils and Housing. Dr. Gatt was a member of the Cabinet in all Governments formed by the Nationalist Party following the General Elections of 1998, 2003 and 2008. He was appointed Parliamentary Secretary in the Office of the Prime Minister. Six months later, he was appointed Minister for Justice and Local Government. Dr. Gatt was appointed Malta's first IT Minister in 2003, and still holds this responsibility. Dr. Austin Gatt is married to Marisa nee' Zammit Maempel, and has two sons, Gege and Paul.

Summary of responsibilities during Dr. Austin Gatt's period in Office

- 1998 Parliamentary Secretary in the Office of the Prime Minister
- 1999 Minister for Justice and Local Government
- 2003 Minister for IT & Investment
- 2004 Minister for Investment, Industry and Information Technology
- 2008–date Minister for Infrastructure, Transport and Communication

Speaker on session:

- Session 3: Public Value and User Empowerment



William Perrin

Position: Founder Director

Organization: Talk About Local

William Perrin is the founder of Talk About Local, Europe's leading provider of training advice and support to grass roots web media. William was previously a civil servant, technology policy advisor

to Prime Minister Tony Blair and Chair of the OECD Expert Group on Modernising Government through ICT.

Speaker on session:

- Session 3: Public Value and User Empowerment



Peter Kustor

Position: Head of E-Government Department

Moderator: Federal Chancellery Austria

Peter Kustor is Head of Department for E-Government – legal, organisational and international issues at the Austrian Federal Chancellery.

Working as Assistant at the Institute for Public International Law and International Relations, University of

Vienna, from 1991 on, and practising as expert for public international law at the Federal Ministry of Defence from 1995, Peter joined the Federal Chancellery in 1998. There he worked with the Constitutional Service (from 2001–2004 as head of unit), mainly in the field of public and international as well as European law and in the field of legal information and legal informatics. Before becoming head of department for E-Government in 2005, Peter was heading a unit at the Chief Information Office at the Federal Chancellery. Peter is acting as Austrian representative for issues of E-Government, legal questions of E-Government and E-Signatures and legal informatics in various EU-fora and international institutions. Since 1992 he is lecturer at the Austrian Academy for Public Administration, since 1999 also at the postgraduate-program (www.informationsrecht.at) on ICT-law in Vienna and since years speaker at numerous national and international Conferences and events. Peter is author of a number of publications mainly dealing with issues of public international and european law, legal informatics and E-Government.

Moderator on session:

- Benefits and Risks of Public Sector Information Reuse



Ton Zijlstra

Position: Community Steward

Organization: ePSIplatform

Ton Zijlstra (1970) is self-employed and focusses on how increased complexity, networks and social media influence knowledge work, organizing, governance, and learning. He's been working on the resulting knowledge and change

management challenges for about 15 years, and blogging about it for 9 years. With a background in electronic engineering as well as philosophy of science, he's fascinated by the interaction between technology and society. Based in the Netherlands he works in the entire EU. He's an active practitioner in the Cognitive Edge network, which translates complexity theory and cognitive psychology to business management. In the past three to four years he's been actively involved in open government and open government data efforts. Working with national and local governments, he aims to contribute on both a strategic as well as a very hands-on level. He is the Community Steward of the ePSIplatform.eu, the European Commission's platform to raise

awareness for PSI re-use and stimulate the European community around PSI re-use. He's a regular speaker and guest lecturer on above-mentioned topics at various conferences and universities, and generally regarded as an active connector on these topics within Europe.

Speaker on session:

- Session 4: Benefits and Risks of Public Sector Information Reuse



Witold Abramowicz

Witold Abramowicz is a full professor and chair of Department of Information Systems at The Poznan University of Economics, Poland. His particular areas of interest are Information Retrieval and Filtering, Knowledge Management in MIS. He received his M.Sc. from The Technical University of Poznan, Poland, Ph.D. from

The Wroclaw Technical University, Poland, and habilitation from The Humboldt University Berlin, Germany. He worked for three universities in Switzerland and Germany for twelve years. He is an editor, author or co-author of thirty two books (published mostly by Springer and Kluwer Academic Publishers) and over 240 book chapters, articles in various journals and conference proceedings. He chaired 21 scientific international conferences and was a member of the program committees of over 300 other conferences. He is a member of the editorial boards in some international journals like *Wirtschaftsinformatik* (A list), *Comparative Technology Transfer*, *International Journal of Web Services Practices*, *International Journal of Web-based Learning and Teaching Technology*, *Business & Information Systems Engineering*. Currently Professor Abramowicz has been involved in many research projects in the 6th and the 7th Framework Program EU. He is vice president of the Polish Association of Management Information Systems and member of the Governmental Informatics' Council.

Speaker on session:

- Session 4: Benefits and Risks of Public Sector Information Reuse



Emilio Garcia Garcia

Position: Technical Advisor

Organization: Ministry of Territorial Policy
and Public Administrations

Emilio García García has been working in the area of computers, networking, and the telecom business during the last 20 years. He has worked for Telefónica R&D from 1989 to 2005 in the design, development

and deployment of IP networks for the Spanish Network Operator. In 2005, he entered the Madrid Regional Government where he worked in the Information Security Area of "Informática y Comunicaciones de la Comunidad de Madrid (ICM)", the public company in charge of all ICTs infrastructure and services in this regional government. Since 2008, he has worked for the Ministry of Territorial Policy and Public Administrations (former Ministry of Public Administrations) in the international area. He has taken part in the negotiation of the Malmö Declaration on behalf of the Spanish Government and has collaborated with the European Commission in the development of "The European eGovernment Action Plan 2011–2015" as member of the i2010 eGovernment subgroup.

Speaker on session:

- Session 4: Benefits and Risks of Public Sector Information Reuse



Jean-François Junger

After 10 years of work as a robotic engineer at JET (Joint European Torus) a fusion research centre, JF Junger joined the Commission. First he worked from 1998 until 2001 in DG RTD on the subject of waste water as part of FP5 and on the Endocrine Disruptors. Then he moved to DG INFOS in the software unit for

two years where he was in charge of the "Open Source Software" subject. In 2003 he joined the eTEN unit as part of the programme and followed project in many different domain. Since the launch of the

CIP ICT–PSP programme in 2007, JF Junger, head of sector in the "ICT for Government and Public Services" unit of the European Commission has been supporting and promoting the launch of the large scale pilot with Member States. Furthermore he is very active in the domain of cloud computing and clouds of public services.

Moderator on session:

- Pan-European e–Procurement



Tim McGrath

Position: Managing Director

Organization: Document Engineering
Services

Tim has over 10 years experience in international standards for eBusiness. He led the Quality Review Team for the

ebXML initiative between 2000 and 2002, was a member of the ebXML Steering Committee. Since July 2005 Tim has been the vice–chair of the OASIS Universal Language Technical Committee (UBL). He is also the liaison between UBL and UN/CEFACT. In July 2011 he was appointed a Bureau vice–chair to UN/CEFACT with joint responsibility for the Supply Chain Programme Development Area.

In 2005 he published (with Robert J. Glushko) "Document Engineering: Designing Documents for Business Informatics and Web Services" from MIT Press. Tim is currently working with several international standardization projects covering supply chains (EU PEPPOL), transport and freight (the EU e–Freight, US Electronic Freight Management and the global Ocean Freight Industry Standards Advisory Board) and customs (WCO Data Model).

Speaker on session:

- Session 5: Pan-European e–Procurement



André Hoddevik

Position: Project Director

Organization: PEPPOL / Agency for Public
Management and eGovernment (Difi)

André Hoddevik (Norwegian, born 1969). Project Director for PEPPOL (Pan–European Public Procurement Online) and Director in the Norwegian Agency for Public Management and eGovernment (Difi). Has been working with e–procurement in the public sector since 1999 with initiatives such as the Norwegian procure–to–pay portal Ehandel.no and the national tender notification service DOFFIN. Participant in EC, CEN and UN activities on electronic public procurement since 2001. Background also from private sector as management consultant. Education in IT and administrative systems from University of Oslo and change management from Norwegian School of Management.

Speaker on session:

- Session 5: Pan-European e–Procurement



Scott Bell

Position: Head of Procurement Policy and
Systems

Organization: Scottish Government

Scott was introduced to Procurement by way of outsourcing of manufacturing processes. He spent 12 years in various roles with two large multi–national

electronics companies, ultimately as Global Sourcing Manager for semi–conductor products. Scott then spent 5 years holding a number of fixed term and interim roles in the public sector, as well as providing procurement consultancy services to Scottish technology SME's and start–ups. He joined Procurement Scotland as "Capability Development Manager" on a permanent basis in October 2007, and took up his current role, leading the Scottish Government's eCommerce platform in September 2009.

Speaker on session:

- Session 5: Pan-European e–Procurement



Julia Glidden

Position: Managing Director

Organization: 21c Consultancy

Dr. Julia Glidden (Managing Director, 21c Consultancy Ltd) completed her D.Phil. in International Relations at Oxford University, and has extensive experience working with public administrations across Europe to improve service delivery. An internationally recognised expert in e-Government, Dr. Glidden used a keynote address at the 5th Ministerial Conference in Malmö and the launch of the Slovenian Presidency to champion the importance of Web 2.0 technologies in the co-design and co-production of citizen-centred public services. Dr. Glidden has authored numerous articles on this subject, including a Council of Europe sponsored volume on eParticipation. In 2010 Dr. Glidden worked with the Flemish eGovernment Authority to draft ‘The Citadel Statement’ – a pan-European agenda for local eGovernment that represented the views of over 120 participants from 18 countries across Europe, including 64 organisations representing over 200 cities on five continents. Building on this initiative, Dr. Glidden helped to found ‘Citadel on the Move’, a flagship project of the European Commission aiming to combine Open Access Data and Mobile Application tools to create ‘smart,’ innovative citizen-generated services that can be used in differing European Cities.

Dr. Glidden is regularly asked to speak on eGovernment at forums around the world. She is Senior Research Fellow at the Vrije Universiteit Brussel, a guest lecturer at the European Institute of Public Administration in Maastricht, a member of the Scientific Committees for the Global Forum, the CeDem Conference and the annual Bled eConference. In addition, Julia has been retained by the European Commission as an official EU project evaluator, and is regularly invited to participate in and Chair juries for eGovernment competitions, including the Bahrain eGovernment Excellence Awards, the Issy Molineaux World eGov Forum competition in France, and forthcoming Scandinavian innovation in eGovernment competition in Stockholm.

Moderator on session:

- Public Content and Service Quality Assurance



Göran Marklund

Position: Deputy Director General

Organization: VINNOVA – Swedish Governmental Agency for Innovation Systems

Deputy Director General of the Swedish Governmental Agency for Innovation Systems, VINNOVA. Head of Operational Development at VINNOVA. He is also

Associate Professor in Economic History at Uppsala University, focusing on innovation and economic change. He is a former Science and Technology Attachée at the Swedish Embassy in Washington DC and guest researcher at the Center for International Technology Policy (CISTP) at George Washington University. Prof. Marklund often gives advice to the Government on research, innovation and growth policy issues. As a researcher, Prof. Marklund has primarily specialised in globalization, innovation and national competitiveness, with a particular focus on R&D, innovation and growth indicators. In this function he has closely followed OECD’s and Eurostat’s indicator work and often assisted at the meetings of OECD’s group of national experts of science and technology indicators, NESTI. Prof. Marklund is currently chairman of the Advisory Board for R&D and Innovation Statistics at Statistics Sweden.

Speaker on session:

- Session 6: Public Content and Service Quality Assurance



Gilles Polin

Position: Head of Government EMEA

Organization: Adobe Systems

Gilles Polin is the lead manager of Government initiatives for Adobe EMEA. His responsibilities include defining and implementing Government Industry business strategy in the EMEA region as well as developing and promoting Adobe partners’ solutions in all fields

of Government across Europe. Polin joined Adobe EMEA in August 2010 after working in a variety of roles for the last 23 years – including software engineering, marketing program management, sales management, European Union government relations and eGovernment leadership in EMEA – for Microsoft and HP. He holds a master of science degree in electronics engineering from Ecole Supérieure d’Informatique–Electronique–Automatique of Paris. Adobe revolutionizes how the world engages with ideas and information – anytime, anywhere and through any medium. For more information, visit www.adobe.com/government.

Speaker on session:

- Session 6: Public Content and Service Quality Assurance



Nicolas Conso

Position: Head of Innovation Unit

Organization: General Directorate for Modernisation of the State

Nicolas CONSO is head of innovation unit at the general directorate for modernisation of the state in France. He was before in charge of digital development of local authorities in the public investment body.

Speaker on session:

- Session 6: Public Content and Service Quality Assurance



Sónia Lascasas

Position: Director of Department for Portals, Integrated Services and Multi-channel

Organization: AMA – Agency for the Public Services Reform

Graduated from Cultural and Political International Relations and obtained her Master’s Degree in Human Resource Management, at Minho University, and completed the PhD in Business Science, at the Faculty of Economy of Porto University. Lectured Human Resource Management and Organizational Communication at Aveiro University and at the Faculty of Economy

of Porto University. Organizational Communication, Human Resource Management and Administrative Modernization coach, for several institutions. From 2000 to May 2010, coordinated administrative simplification and electronic administration projects, including the conception and implementation of the integrated multi-channel service, and several other dematerialization projects, of Porto City Council. Since 2010, has led AMA – Agency for the Public Services Reform’s Department for Portals, Integrated Services and Multi-channel, under the aegis of Presidency of the Council of Ministers, assuring the management of non face-to-face channels (Citizen and Company Portals and the Contact Centers for citizens and companies); the re-engineering and dematerialization of the administrative procedures inherent to the Services Directive, Zero Licensing and Industrial Licensing; the conception and implementation of the public administration multi-channel attendance platform, as well as the international representation in working groups and networks such as EUGO, IMI, Your Europe.

Speaker on session:

- Session 6: Public Content and Service Quality Assurance



Frank Leyman

Position: Manager International Relations

Organization: FEDICT

Frank Leyman holds a Master degree in Marketing and in Applied Economics from the University of Mons in Belgium. He started his career with IBM Belgium in the telecom division. After 6 years he

joined the Belgian national Telecom operator BELGACOM where he was in charge of setting up the Corporate Services Sector. After 3 year he was appointed as Distribution Channels Director for the Belgacom Group. In 1999 he left Belgacom for a more international career by joining the company PROTON WORLD. This company is specialized in large scale smartcard based projects. He has been in charge of business development in the Middle-East and African Region and has co-developed the complete Government offering. Since mid 2005 he works for FEDICT (the Federal Public Service for ICT) where he manages International Relations as well as the relations with European Commission, OECD and the World Bank. He is the Past Chairman ICA, he chairs the Identity Management Expert Group for

the World Bank and is the Belgian representative in the eGovernment High Level Group of the European Commission. In 2011 ha has been awarded the “Distinguished Service Award” by the International Council for IT in Government Administrations.

Moderator on session:

- e-Identity in EU Member States



Andreas Reisen

Position: Head of Division “Passports and Identity Documents, Identification Systems”

Organization: Federal Ministry of the Interior

Mr. Andreas Reisen is the Head of the “Passports and ID Documents, Identification Systems” Division within the German Federal Ministry of the Interior, a position he has held since September 2005. Mr. Reisen’s responsibilities include the Federal biometrics strategy, the government’s e-card strategy and current projects such as the introduction of electronic ID cards. He successfully introduced the new German identity card in November 2010. He also lead the introduction of the first and second generation ePassports in Germany in November 2005 and November 2007, respectively. Mr. Reisen took up his current post having headed the Federal eGovernment initiative BundOnline 2005 from 2002 to 2005. He is a physics graduate with a master’s degree from Aachen University of Technology.

Speaker on session:

- Session 7: e-Identity in EU Member States



Bill McCluggage

Position: Deputy Government CIO

Organization: Cabinet Office

Bill joined the Cabinet Office as Deputy Government CIO in September 2009 and he is also Director of ICT Strategy &

Policy with overall responsibility for the formulation, development and communication of cross-Government ICT strategies and policies. On behalf of the Government CIO and CIO Council he chairs the CTO Council and the CTO Delivery Group.

His most recent success has been the publication of the UK Government’s ICT Strategy in March 2011 and he is SRO for the Government’s new Identity Assurance programme. He joined the Cabinet Office from the Northern Ireland Civil Service (NICS), where he represented Northern Ireland on the Government’s CIO Council and was the Senior Information Risk Owner (SIRO) for the Northern Ireland Civil Service. He was also a director on the Board of Audiences NI, the European Education Research & Innovation Centre and ‘Momentum’, the ICT federation for Northern Ireland.

Prior to joining the NICS he held a number of senior positions in private sector companies, including IT Director for Harland & Wolff Heavy Industries in Belfast and prior to that served in the Royal Air Force. Bill is a Chartered Engineer and Member of the Institution of Engineering and Technology. In June 2008 he was appointed a Visiting Professor within the School of International Business at the Ulster University, Magee Campus.

Speaker on session:

- Session 7: e-Identity in EU Member States



Marc Hameleers

Position: Program manager eServices for business

Organization: Dutch Ministry of Economic Affairs, Agriculture and Innovation

Marc Hameleers is manager of the Program eServices for Business, which combines several generic governmental initiatives aimed at the Dutch business community: eRecognition, eInvoicing and

the Dutch Standard Business Reporting (SBR) Program.

Speaker on session:

- Session 7: e-Identity in EU Member States



Wendy Carrara

Position: Senior EU Policy Advisor

Organization: Capgemini

Wendy is a senior EU policy advisor within Capgemini with a core focus on pan-European public sector projects. As part of the global EU account team she plays

a central role in the development and deployment of cross-border services for governments across the EU.

One of Wendy's core projects is the SPOCS project – the Pan-European Project "Simple Procedures Online for Cross-border Services" on the Services Directive. Wendy is Deputy to the Programme Director, thus her responsibilities are overall programme management and coordination of the 34 project partners, and sustainability of cross-border services.

Since March 2010, Wendy has been working as an advisor to the Ministry of Justice of North Rhine Westphalia in running an e-Justice project entitled e-CODEX (e-Justice Communication via Online Data Exchange). Her tasks include strategic support and policy advice as to the positioning of the project within the context of the Digital Agenda and various eGovernment initiatives; support to the business case and work on cross-border piloting use cases.

In addition to her consulting experience, she has worked in the international arena as representative of a national government in defining eGovernment and High Impact Services with the EC, Council and OECD.

Moderator on session:

- Cross Border e-Justice



Jonathan Goldsmith

Position: Secretary General

Organization: Council of Bars and Law Societies of Europe (CCBE)

Jonathan Goldsmith is the Secretary General of the Council of Bars and Law Societies of Europe (CCBE), which represents around 1,000,000 European

lawyers through its member bars and law societies. The CCBE deals with a wide range of EU and global issues, such as anti-money-laundering legislation, an EU-wide Code of Conduct, competition matters affecting the legal profession, and GATS. He is an English solicitor.

He began his legal career in the UK Citizens Advice Bureaux as advice worker (1978–1980) and community lawyer (1980–1986). After that, he joined the Law Society of England and Wales, first as Deputy Head, Communications and then, from 1995 to 2001, as Director, International, promoting the interests of solicitors abroad.

Speaker on session:

- Session 8: Cross Border e-Justice



Bogdan Pełkalski

Position: Judge delegated to the Ministry of Justice

Organization: Ministry of Justice, Poland

Bogdan Pełkalski – judge of the District Court for Krakow-Srodmiemie (Cracow-Centre), currently delegated to the Ministry of Justice – Department of Computerisation and Court Registers, has worked for the Ministry of Justice since 1997. He participated in the creation of the register of pledges, the National

Court Register and computer systems supporting court registers. He took part in laying the foundations for the electronic writ-of-payment proceeding. He is a member of the Council for the Computerisation of Legal Proceedings at Minister of Justice. He was involved in development of electronic solutions to support both civil procedure of examination of civil law cases and execution of civil cases.

Interests: application of information technology in systems regulated by provisions of law, introduction of electronic solutions in the operation of public administration, IT support in civil procedure and execution proceedings, rational coexistence of traditional and computer-based proceedings.

Speaker on session:

- Session 8: Cross Border e-Justice



Brigitte Mandt

Position: State Secretary

Organization: Ministry of Justice of North Rhine-Westphalia

Born in Hürth-Hermülheim, December 1960. Public prosecutor 1993–1997 in the public prosecutors office in Cologne. Head of division in the office of the Minister of Justice 1998 – 2002. 2000 – Doctor of Juridical Science. Head of division in the

office of the Prime Minister of North Rhine-Westphalia 2002 – 2005. 2005 – 2006 Deputy Director General in the Ministry of Justice in NRW. 2007 – 2010 Director General in the Ministry of Justice Rheinland-Pfalz. Since 2010 State Secretary in the Ministry of Justice of NRW.

Speaker on session:

- Session 8: Cross Border e-Justice



José de la Mata Amaya

Position: Director General for Modernizing the Justice Administration

Organization: Ministry of Justice

Born in Cádiz, October 1961. B.A. in Law from the University of Cádiz and University degree in economics and business administration from the same University.

Judge since 1987. From 2003 to the present day, he has been Counsel at the Spanish Constitutional Court. Counsel of the General Council of the Judiciary from 1993 to 2001, playing several roles, including Head of International Relations, Director of training in the Judicial Institute. He is also a member of the Prosecutor Body, currently on special leave. As part of his teaching experience, he was Associate Professor of Procedural Law at the Autonomous University of Madrid and Associate Professor of Criminal Law at the University of Las Palmas, as well as Professor of the Specialization Course in Criminal Law at the Institute

of Criminal Studies Marquis of Beccaria. He also participated in organizing, teaching and coordinating various workshops, courses and seminars. He has extensive international experience as Director and Coordinator of several projects of international cooperation in justice and in the development of expert consultations. He has written several monographic and collective publications, both in Spain and abroad and contributed to professional journals.

Speaker on session:

- Session 8: Cross Border e–Justice



Jarosław Deminet

Position: Director, Department of the
Journal of Laws and Monitor Polski

Organization: Government Legislation
Centre

MSc (1978) and PhD (1992) from the
Institute of Informatics, University of
Warsaw; research work at Carnegie–
Mellon University in Pittsburgh (1979
– 1980); assistant professor at the

University of Warsaw (1980 – 1990), director of the Information Office
of the Polish Senate (1990 – 1997), various managerial positions in IT
software, integration and consulting industry (1997 – 2010), editor-in-
chief of the Journal of Laws and Monitor Polski (since 2010); columnist
in professional journals; honorary member of the Polish Information
Processing Society, member of the working group for IT terminology of
the Council for the Polish Language.

Moderator on session:

- Trust and Privacy



Corien Prins

Position: Professor and member of the
Council

Organization: Dutch Scientific Council for
Government Policy (WRR)

Corien Prins is professor of law and

informatisation at Tilburg University with the Institute for Law,
Technology, and Society (TILT). She combines this position with being
a member of the Dutch Scientific Council for Government Policy (WRR)
in The Hague. Corien Prins holds a degree in law as well as Slavic
languages and literature from Leiden University, The Netherlands. She
was a visiting professor at Hastings Law School, University of California,
San Francisco (1993). Corien Prins is a member of the Royal Netherlands
Academy of Arts and Sciences (KNAW). On behalf of the WRR she is
responsible for the report iGovernment (published at Amsterdam
University Press). Corien Prins has published widely on eGovernment
issues, among others in the book E–Government and its implications
for Administrative Law, Asser Press 2002; the 2007 report of the
XVIIth congress of the international academy of comparative law titled
“E–Government: a Comparative Study of the Multiple Dimensions of
Required Regulatory Change”, Brussels: Bruylant International
Publishing, 2007. Also she edited Designing E–Government. On the
Crossroads of Technological Innovation and Institutional Change, The
Hague: Kluwer Law International, 2nd edition 2006.

Speaker on session:

- Session 9: Trust and Privacy



Paul de Hert

Position: Prof. Dr.

Organization: Vrije Universiteit Brussel
(LSTS) – University Tilburg (TILT)

Paul De Hert is an international
fundamental rights expert, with work
on human rights and criminal law,
constitutionalism and the impact of

technology on law. He is interested both in legal practice and more
fundamental reflections about law. At the Vrije Universiteit Brussel
(VUB), Paul De Hert holds the chair of ‘International, European and
Belgian Criminal Law’ and ‘The History of Constitutionalism’. In the
past he taught ‘Human Rights’, ‘Legal theory’ and ‘Constitutional
criminal law’. He is Director of the Research Group on Fundamental
Rights and Constitutionalism (FRC), Director of the Department of
Interdisciplinary Studies of Law (Metajuridics) and a core member of
the Research Group Law Science Technology & Society (LSTS). He is an
associated–professor at Tilburg University where he teaches ‘Privacy
and Data Protection’ at Master level at the Tilburg Institute of Law,

Technology, and Society (TILT). He is a member of the editorial boards
of several national and international scientific journals, including the
Inter–American and European Human Rights Journal (Intersentia),
Criminal Law & Philosophy (Springer) and The Computer Law & Security
Review (Elsevier). He is co–editor in chief of the Supranational Criminal
Law Series (Intersentia) and the New Journal of European Criminal Law
(Intersentia). He is editor in chief of the Flemish human rights journal
Tijdschrift voor Mensenrechten.

Speaker on session:

- Session 9: Trust and Privacy



Giovanni Buttarelli

Position: Prof. Dr.

Organization: EDPS (European Data
Protection Supervisor)

Giovanni BUTTARELLI has been closely
involved in the development of data
protection legislation from 1990 both at
the international and national level. He
has been Assistant EDPS since January
2009, appointed by a joint decision of the

European Parliament and the Council. His long experience includes the
participation in many bodies at EU level (including Art. 29 WP, Art. 31
Committee of Directive n. 95/46/EC), and at the Council of Europe (also
as a consultant, T-PD; CJ-PD, DH-S-Ac, Venice Commission), as well
as the contribution to various conferences, hearings, meetings and
workshops held also by Parliaments and to specialized book journals
and papers.

Secretary General to the Italian Data Protection Authority since 1997,
he actively contributed to the drafting of the Italian Act (1997) and of
the 2003 Personal Data Protection Code. Member of the judiciary from
1986, he currently teaches on privacy at a University in Rome.

From 1990 to 1997 he worked at the Legislation Department of
the Italian Ministry of Justice where he contributed to drafting
many regulatory provisions, also as a member of inter-Ministerial
committees. He chaired the Council WG which drew up Directive
97/66/EC (data protection in the telecommunications sector) as well
as the Schengen Joint Supervisory Body.

Speaker on session:

- Session 9: Trust and Privacy



Mieczysław Muraszkiewicz

Position: Professor

Organization: Faculty of Electronics
and Information Technology, Warsaw
University of Technology

Mieczysław Muraszkwicz is a professor of computer and information science at the Institute of Computer Science (Warsaw University of Technology) and Vice Dean of the Faculty of Electronics and Information Technology of the Warsaw University of Technology in charge of research and international cooperation. He is also a professor at the Institute of Information Science and Book Studies (Warsaw University). His main research is focused on information systems, data mining and cognitive networks; he is also interested in matters of future and emerging technologies, and relationships between technology, culture and governance. He has to his record over 110 publications published or presented in international journals and/or conference proceedings, and 3 books. He supervised 15 Ph.Ds in the field of ICT. He was a leader or member of over 55 information and communications technology projects for UNIDO, FAO, UNEP, UNESCO, World Bank, and for Austrian, Dutch, German, Polish, and Swedish companies and organizations. He was an evaluator of FP6 and FP7 projects for the EC. He is, inter alia, a Chairman of the Polish e-Mobility Platform; Polish Representative to the ICT Domain Committee of the European Cooperation in the field of Scientific and Technical Research (COST); a Fellow of Hitachi European Science and Technology Forum.

Moderator on the Plenary session 2:

- Open Government – Challenges and Opportunities



Nigel Shadbolt

Position: Professor Nigel Shadbolt

Organization: University of Southampton,
UK

Nigel Shadbolt leads the Web and Internet Science Group at the University

of Southampton. Comprising of 140 members, it is a part of Electronics and Computer Science. He researches the next generation of the World Wide Web and is Director of the Web Science Trust, and of the Web Foundation – both organisations have a common commitment to advance our understanding of the Web and promote the Web's positive impact on society.

In 2009 the Prime Minister appointed him and Sir Tim Berners-Lee as Information Advisors to the UK Government to transform access to Public Sector Information. This work led to the highly acclaimed data.gov.uk site that now provides a portal to over 7500 datasets. In 2010 the Coalition Government appointed him to the UK Public Sector Transparency Board that oversees the continuing release of Government data. He chairs CLG's Local Public Data Panel and the "midata" project located in BIS. He also advises Government in a number of other roles.

With over 350 publications he has researched on topics ranging from cognitive psychology to computational neuroscience, Artificial Intelligence to the Semantic Web. He was one of the originators of the interdisciplinary field of Web Science.

He is the co-author of The Spy in the Coffee Machine and is an authority on issues to do with privacy and trust in the Digital age. He was overall series consultant to the BBC's landmark documentary series The Virtual Revolution. He has also been heavily involved with the commercial exploitation of his research. In its 50th Anniversary year 2006–2007, Nigel was President of the British Computer Society. He is a Fellow of both the Royal Academy of Engineering and the British Computer Society. In 2011 he was awarded an Honorary DSc by the University of Nottingham.

Speaker on session:

- Plenary session 2: Open Government – Challenges and Opportunities



John Higgins

Position: Director General

Organization: Digital Europe

John Higgins was appointed Director General of Intellect at its launch in May 2002. Intellect brings technology companies together to influence public policy, develop markets, and improve

members' business performance. Intellect represents around 800 large and small organisations including BAE Systems, BT, HP, IBM, Intel, Logica, Microsoft, Motorola, Nokia, Philips, SAP, Sony and many more... John has worked in IT since graduating in 1975. He trained as a Systems Analyst and Project Manager with the London Brick Company before moving to Triad Computing Systems in the mid-eighties. He also held senior positions with Ernst & Young and software applications company SSA prior to joining Rocket Networks, one of the first UK and west coast US based dotcoms, as CEO in 1995. He became Director General of one of Intellect's predecessors, CSSA, in April 1998.

John has an honours degree in Mathematics from UEA and a Diploma in Accounting and Finance from the Chartered Association of Certified Accountants. In 2004 John was presented with the Individual Award for outstanding contribution to the trade association sector by the Trade Association Forum. John was awarded a CBE in the Queen's birthday honours list 2005 and the award for Outstanding Contribution to UK IT at the Computing Awards for Excellence 2008.

John has led and/or contributed to many industry and industry/government bodies and initiatives dealing with a wide range of issues, for example the better use of IT in public service delivery including health, education and local government; the role of the sector as the heart of a 21st century society and economy and the role of ICT in tackling dangerous climate change.

John is chair of WITSA's (World Information Technology Services Association) public policy committee and was Vice President of EICTA, Digital Europe's predecessor, from May 2006 to May 2008. He was appointed chair of the CBI's trade association council for two years in January 2009. He is a member of the industry/government information assurance and security board and vice chair of RISC – an alliance of trade associations and think tanks working in the area of public security and resilience. He is also chair of the audit committee at the University of Warwick and is a member of council.

Speaker on session:

- Plenary session 2: Open Government – Challenges and Opportunities



Haiyan Qian

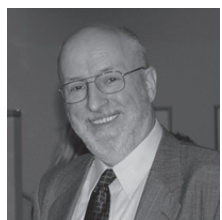
Position: Director, Division for Public Administration and Development Management, Department of Economic and Social Affairs

Organization: United Nations

Ms. Haiyan Qian is the Director of the Division for Public Administration & Development Management (DPADM), United Nations Department of Economic and Social Affairs (UNDESA). Ms. Qian, in the last 28 years has been engaged in issues related to public policy and governance. Since joining the Department, Ms. Qian has served as Chief of the Knowledge Management Branch and Chief Manager of the United Nations Public Administration Network – UNPAN, DPADM/UNDESA. Prior to that, she worked for other United Nations agencies, such as the Centre for Science and Technology for Development and the UNEP Centre on Environmentally Sound Technology in Japan. Before joining the United Nations, Ms. Qian worked for the Chinese Government in the area of science and technology for development and served in the Chinese Permanent Mission to the United Nations based in New York twice, covering the United Nations Second Committee on Social and Economic Affairs. She received her Bachelor of Arts in Beijing, China and her Master in Public Administration from the Kennedy School of Government, Harvard University, USA.

Speaker on session:

- Plenary session 2: Open Government – Challenges and Opportunities



Anthony M. Cresswell

Position: Deputy Director

Organization: Center for Technology in Government

Dr. Cresswell is Deputy Director of the Center for Technology in Government, University at Albany. He works with government, corporate, and university partners to conduct applied research on the policy, management, and technology issues of

government IT innovation.

Dr. Cresswell joined CTG as a senior research fellow in 1994 and served as interim director in 2008–09. His studies include the public value of investment in government IT, and problems of interorganizational information sharing, organizational capability, and IT impacts on practice.

Dr. Cresswell joined the University at Albany in 1979. He holds faculty appointments in Educational Administration and Information Science. He previously served on the faculties of Northwestern University and Carnegie–Mellon University, and as Faculty Advisor in the US Office of Management and Budget. His international experience includes information system and policy analysis projects in Africa, Asia, Europe, the Middle East, and Caribbean. He holds a doctorate from Columbia University.

Speaker on session:

- Plenary session 2: Open Government – Challenges and Opportunities



Francisco García Morán

Position: Director General

Organization: DG Informatics, European Commission

Francisco García Morán holds a degree in Mathematics from the University of Seville and a degree in Computer Science

from the Polytechnic University of Madrid.

He started his career as a teacher and IT engineer at the University of Seville and worked for several years at the IT Departments of the Ministry of Education and Science at national level and of the Regional Government of Andalusia where he worked as a head of several IT services.

Since he joined the European Commission in November 1986, he has continued working in the IT area, first at the Informatics Directorate and then at the Directorate–General for Translation. In 2001 he was appointed Director of Informatics at the Directorate–General for Personnel and Administration. He was responsible for establishment of the Directorate–General for Informatics (DIGIT) in May 2004 of which he was appointed Director General in November 2005.

The Directorate–General for Informatics defines the IT strategy of the European Commission, provides ICT corporate services and is also responsible for the European programme ISA (Interoperable Solutions for Public Administrations). He is member of the Management Board of ENISA (European Network and Information Security Agency) and member of World Bank's HLEG (High Level E Transformation Group).

Moderator on the Plenary session 3:

- Cloud Computing and Service Oriented Architecture in Public Sector



Sasha Bezuhanova

Position: CEE Public Sector Director

Organization: Hewlett–Packard

Sasha Bezuhanova is the Public Sector Director for Central Eastern Europe in Hewlett Packard. She manages the corporation's government business in 27 countries including Russia, new Europe, Western Balkans and Central Asia. She started her career in HP as General Manager for Hewlett–Packard Bulgaria in 1998 achieving its position as most successful company in the ICT sector in Bulgaria. Under her leadership the HP Bulgarian team successfully develops the infrastructure and key services in the three biggest telecoms, industrial premises, and public and finance institutions. One of her remarkable professional successes is the implementation of ID Cards project which helped to repeal visas for the Bulgarian citizens in EU. She drives important investment of HP in Bulgaria where in 2006 Global Delivery Center started to operate. Today it employs 2600 highly recognized professional engineers who deliver services in Europe, Middle East and Africa. This investment has positioned Bulgaria on the world IT investment map. Prior to her career in HP, Sasha had been managing the country operation of the German medical concern HELIGE for Bulgaria for 4 years. Her professional career started in Central Institute for Computer Technologies after completing her master's degree in Electronics in Technical University in 1985. Sasha Bezuhanova is deeply involved in the social development of Emerging Bulgaria. She drives creation of the National ICT Competitiveness Strategy. As Chairperson of the board of Junior Achievement Bulgaria she works for development of the entrepreneurial and leadership skills of adolescents. She is Vice Chair of the Confederation of Industrialists and Employers in Bulgaria, Member of the Board of the Bulgarian Open

Society Institute, Member of the Advisory Board of Global Compact Initiative, Member of the Board of Bulgarian School of Politics, Member of Advisory Board to Minister of Education, Chair of the Trustee board of Technical University in Sofia, founding member of the European Center of Women in Technology, former Chairperson of the Bulgarian ICT Cluster, former President of the Bulgarian International Business Association (BIBA). For her outstanding achievements Sasha Bezuhanova has won a lot of prestigious awards: Best Sales Manager for East Central Europe (1993 HELIGE); Best Young Manager in Bulgaria (1997); HP European Achievers Club (1999); HP WW Winners club (2006), IDG award IT Manager of the year (1996; 2001, 2002); Business Lady of the Decade (1991 – 1999); The Highest Reputation and Achievement in the Area of Corporate Management in Bulgaria of year 2003 and Business Face of Bulgaria Award for 2006; JA–YE Europe “Leadership Award” for 2009; “Order of the Star of Italian Solidarity” for exclusive contribution to the development of bilateral economic relations between Bulgaria and Italy in 2009; International award for women “LeaderShe” in 2010.

Speaker on session:

- Plenary session 3: Cloud Computing and Service Oriented Architecture in Public Sector



Wojciech R. Wiewiórowski

Position: Inspector General for the Protection of Personal Data (GIODO)

Organization: Inspector General for the Protection of Personal Data, University of Gdańsk

Born in 1971, Wojciech Wiewiórowski graduated from the Faculty of Law and Administration of the University of Gdańsk, and in 2000 he was awarded the academic degree of Doctor in constitutional law. He works as assistant professor and head of Legal IT Department at the University of Gdańsk. He was also a publisher in legal publishing houses and a lecturer at Gdańsk College of Administration. Since 2006 he has been working for public administration being an adviser in the field of e-government and information society for the Minister of Interior and Administration. In 2008 he took over the post of the Head of the Informatisation Department at the Ministry of Interior

and Administration. He also represented Poland in the committee on Interoperability Solutions for European Public Administrations (the ISA Committee). Member of the Archives Council and the Polish Association for European Law.

Appointed the Inspector General for the Protection of Personal Data by the Parliament in 2010, he is the author of numerous studies, publications and lectures in the field of personal data protection, law on new technologies, informatisation, processing and security of information, legal information retrieval systems, and application of semantic web and legal ontologies in legal information processing.

Speaker on session:

- Plenary session 3: Cloud Computing and Service Oriented Architecture in Public Sector



Vincent Van Quickenborne

Position: Minister of Economy and Reform

Organization: Belgian Federal Government

Vincent Van Quickenborne (38) likes to keep and make things simple. That's why you can simply call him "Q". "Senator Q" stormed into national politics at 26 and was the youngest senator at that time. As Secretary of State for Administrative Reform, he turned Belgium into the 3rd easiest country to start a business in (Doing Business 2008, World Bank). Today, he is Minister of Economy and Reform. He wants to ignite the entrepreneurial spirit in everyone and to cut down red tape. In 2010 he was selected as "Young Global Leader" by the World Economic Forum.

Born in Gent in 1973, he studied at Sint-Barbara College Gent, Belgium in 1991 and studied Law at Katholieke Universiteit Leuven, Belgium in 1995. Prior to his current position, he was a Senator from 1999 to 2003, a Member of the National Bureau of Open Vld (Flemish Liberal Party) since 2002 and the Secretary of State for Administrative Reform, connected with the Prime Minister from 2003 to 2007.

Speaker on session:

- Plenary session 3: Cloud Computing and Service Oriented Architecture in Public Sector



Brenton Greene

Position: President

Organization: Advanced Technology Solutions, Telcordia Technologies

Brent Greene joined Telcordia Technologies in 2010 as President, Advanced Technology Solutions, responsible for the company's Applied Research (AR) and Government and Public Sector (GPS) groups focused on many aspects of Internet & cybersecurity, wireless, broadband and information networking, and software technologies for Federal, State and Local governments.

Mr. Greene previously served in executive positions at Northrop Grumman Information Systems (NGIS) and Lucent Technologies and Bell Labs Innovations. During 2001–2004, he led the National Communications System (DHS/NCS) as its Director, responsible for national security and emergency preparedness communications for the White House, and managing the President's National Security Telecommunications Advisory Council (NSTAC). During 9/11, his agency directed and facilitated many aspects of the restoration of key New York City telecom infrastructures, including communications supporting the recovery of Wall Street, leading to the NCS being awarded a Joint Meritorious Unit Commendation. Mr. Greene is a Director for ReliabilityFirst Corporation (RFC), one of the major regional reliability councils of NERC. During 1996–1997, Mr. Greene served as a Commissioner on the President's Commission on Critical Infrastructure Protection (PCCIP), developing national policy and strategy recommendations for the President and leading to a wide range of national CIP initiatives and major cyber security initiatives, propelling cyber to national significance. a graduate of the U.S. Naval Academy, Mr. Greene previously served a career in submarines, including tours as Commanding Officer of the nuclear attack submarines USS Skipjack and USS Hyman G. Rickover, retiring as a Navy Captain in 1995.

Speaker on session:

- Plenary session 3: Cloud Computing and Service Oriented Architecture in Public Sector



Nick Batey

Position: Head of Digital Public Services

Organization: Office of the Chief Information Officer, Welsh Government

Nick is currently implementing a pan-public sector ICT strategy for Wales in the UK having completed the Digital Wales strategy in 2010. He was seconded from the Welsh Government to the European Commission from 2004 to 2009 developing European eGovernment and e-Inclusion policies and programmes and was heavily involved in creating the European eGovernment action plan and the Riga Declaration for e-Inclusion. Nick has extensive experience in Regional Government and Health ICT. He originally trained as an aerospace engineer.

Moderator on session:

- Local and Regional eGovernment



Geert Mareels

Position: Egovernment Manager Flanders

Organization: CORVE

Geert Mareels has led the Coordination cell of the Flemish E-government (CORVE) in the administration Egovernment and ICT management since 2004. In less than a year Corve launched an EAI platform for data and application sharing between the Flemish administrations and the Flemish communities. The platform is used in a number of e-government applications and is now the base to provide citizens their rights automatically. From 1990 till 2004 Mr Mareels was a chief of staff and political advisor to a number of Ministers in the Flemish Government. Mareels was also a member of the Board of the Institute for Broadband Technology from April 2004 till June 2007, he is a member of the Flemish commission for protection of Privacy since December 2009, and most recently, he was appointed as a member of the coordination committee of the eHealth programme in April

2011. In December 2010 he organized a European conference on eGovernment and municipalities.

Speaker on session:

- Session 10: Local and Regional eGovernment



Giuliano Noci

Position: Professor, Deputy Director of the Department of Management, Economics and Industrial Engineering

Organization: Politecnico di Milano

Giuliano Noci is full professor of Marketing at Politecnico di Milano, where he is also Vice Rector for China, Rector's delegate for Russia and Deputy Director of the Department of Management, Economics and Industrial Engineering. Since 2007, he has been Research Fellow at Shanghai Jiao Tong University and a member of the Scientific Committee of Asia Observatory.

His research activity deals with marketing and e-government; in these fields, he published several books and papers on international scientific journals and took part as keynote speaker at several international conferences.

Speaker on session:

- Session 10: Local and Regional eGovernment



Martin Hagen

Position: Department Head of Central IT-Management and E-Government

Organization: Free Hanseatic City of Bremen

Dr. Martin Hagen is the Department Head of Central IT-Management and E-Government and the Senator for Finances in the German city-state of Bremen. His unit is responsible for the

overall IT-strategy, procurement of IT-products and services and management of the central IT-infrastructure of Bremen, Germany's smallest state with 660.000 inhabitants. The unit also hosts the Co-ordination Office for IT-Standards (KoSIT) on behalf of the joint federal IT-planning council for Germany. Dr. Hagen majored in political science at the University of Hamburg and holds a doctorate in Informatics from the University of Bremen. He is also the representative of the German states in the ISA-

Speaker on session:

- Session 10: Local and Regional eGovernment



Constantijn van Oranje-Nassau

Position: Cabinet Member Vice-President Kroes

Organization: European Commission

Constantijn van Oranje has master degrees in Law from Leiden University (1995) and in Business Administration from INSEAD at Fontainebleau (2000). He is Cabinet member and senior advisor of European Vice-President Neelie Kroes, responsible for the European Digital Agenda. Until recently Constantijn was Head of the Information Policy and Economics team at RAND Europe, and Head of Brussels office of the RAND Corporation. Before joining RAND Europe, Mr. Van Oranje worked as an associate analyst for Booz Allen & Hamilton in London (2001-2003), where he worked on a variety of projects in ICT, and print media. This was preceded by a traineeship at the International Finance Corporation in ICT investment portfolio management. Constantijn started his professional career at the European Commission, working 5 years in the Cabinet of Commissioner Van de Broek (1995-1999). Mr. Van Oranje also advised the Dutch Foreign Ministry on European communication strategy (2003-2010).

Moderator on session:

- Long-Term Sustainability of eGovernment Solutions



Jan Muehlfeit

Position: Chairman Europe

Organization: Microsoft Corporation

Jan Muehlfeit, Chairman of Europe Microsoft Corporation. ICT industry veteran, almost 18 years in MS. Led CEE region in 2000–05. Vice President of Microsoft's Public Sector team in Europe, Middle East and Africa (EMEA) in 2005, Vice President, EMEA Corporate & Government Strategy in 2006 and later Chairman Europe, Microsoft Corporation, Mr. Muehlfeit is a Vice-Chair of the Academy of Business in Society (ABIS), board member of JA, Co-Chairman of the European e-Skills Association and a member of the Board of AIESEC and Ovum advisory body. Jan Muehlfeit has been serving in different advisory boards of several European governments in the field of ICT, national competitiveness and education. He also represents Microsoft on the TABD, the Transatlantic Business Dialogue and is involved as advisor in different projects of European Policy Center (EPC). He is chairman of European roundtable GEI of World Economic Forum. He is also a board member of Czech National museum.

Speaker on session:

- Session 11: Long-Term Sustainability of eGovernment Solutions



Klaus Vilstrup Pedersen

Position: Deputy Project Director –
PEPPOL

Organization: Norwegian Agency for
Public Management and eGovernment
(DIFI)

Responsible for the long term sustainability of the PEPPOL (Pan European Public eProcurement) project, covering Business, Governance– Maturity, ICT and Financial sustainability. Has a background as ICT Architect, EA Architect,

associate professor at University of Aarhus and managing the Danish Enterprise Architecture initiative and Danish elnvoice program at Danish National IT- and Telecom Agency (NITA). Currently working for Norwegian Agency for Public Management and eGovernment (DIFI) as Deputy Project Director in the PEPPOL Project and associated to University of Aarhus as associate professor in the areas of Enterprise Architecture, SOA and Business Intelligence.

Speaker on session:

- Session 11: Long-Term Sustainability of eGovernment Solutions



Laurent M. Liscia

Position: Executive Director, OASIS

Organization: OASIS (Organization for the
Advancement of Structured Information
Standards)

Laurent Liscia, Ph.D., (laurent.liscia@oasis-open.org), Executive Director at OASIS, provides leadership, operational oversight, and strategic vision for the consortium. He represents OASIS in

the international arena, serving as an advocate for open standards in matters of policy and adoption. Laurent also develops new opportunities to extend the breadth and depth of future OASIS work. Prior to joining OASIS, he co-founded several Web-related companies, including Traackr and Webmotion. Laurent served as a Media Attaché for French Foreign Affairs and worked in France, Canada, Italy, Ecuador, Morocco and the United States. He holds a doctorate from the Sorbonne University and speaks English, French, Italian, and Spanish. Laurent is based in San Francisco.

Speaker on session:

- Session 11: Long-Term Sustainability of eGovernment Solutions



Declan Deasy

Position: Director Information Systems
and Interoperability Solutions

Organization: DG Informatics, European
Commission

Declan Deasy has a degree in engineering and a PhD in Computer Science from Trinity College Dublin where he has been a research assistant and lecturer in Computer Science.

He joined the European Commission in 1978 and has been responsible as head of unit since 1989 for “Information Systems Engineering”, “Information Systems Support” and the “Data Centre” at the Informatics Directorate.

In 2005 he was appointed Director “Information Systems” at DG Informatics responsible for providing overall strategic orientation including the development of corporate information systems supporting administrative and policy processes. He also managed the e-Commission initiative.

Since January 2011 he is Director “Information Systems and Interoperability solutions” providing, in partnership with Commission services, Member State administrations and stakeholders, high quality corporate information systems, common frameworks and interoperable, reusable components enabling the successful implementation of the e-Commission and EU policies.

Speaker on session:

- Session 11: Long-Term Sustainability of eGovernment Solutions



Michaela Nováková

Organization: Ministry of Interior, Czech
Republic

Ms. Michaela Nováková works for the Ministry of the Interior of the Czech Republic with main responsibility for strategies and project management. She is actively involved in implementing Digital Agenda for Europe, including High Level Group, eGovernment and information security issues. She holds a master degree from TU Vienna (Austria) and PhD. from ETH in Zurich

(Swiss). Before the Ministry of the Interior, she held different top-management positions in private organizations worldwide and worked for several years in Southeast Asia.

Moderator on session:

- Inclusive eGovernment



Martine Delannoy

Position: Program Director Digitaal.
Talent@Gent for the city of Ghent
(Belgium)

Organization: Digipolis

Martine Delannoy studied economics and management at the University of Ottawa (Canada). She has a broad working experience in the field of ICT, first as communication strategy manager, market intelligence manager and business analyst. She is now leading the program battle against the digital divide for the City of Ghent (Belgium) and the Local Digital Agenda for Ghent. Within Eurocities, she is the technical vice-chair of the Knowledge Society forum and chair of the e-Inclusion working group.

Speaker on session:

- Session 12: Inclusive eGovernment



Miloš Molnár

Position: Director General

Organization: Ministry of Finance of the
Slovak Republic

From February 2011, Mr. Miloš Molnár is the Director General of the Information Society Section in the Slovak Ministry of Finance. This section is the central government body responsible for the information society. He is the manager of the Operational Programme Information Society. He was educated at the University of Mathias Bell in Banská Bystrica, Slovakia (Marketing Management), City University Bratislava – The Open University (Customer relationship management) and B.I.B.S.

(Nottingham Trent University) Brno, Czech Republic (MBA Senior Executive). Mr. Miloš Molnár has 15 years of experience in general management and more than 10 years of experience in project and program management. In his career he dealt with different cultures, teams, customers, and suppliers.

Speaker on session:

- Session 12: Inclusive eGovernment



Signe Balina

Position: President

Organization: The Latvian Information
and Communications Technology
Association (LIKTA)

Dr. oec. Signe Balina is the President of the Latvian Information and Communications Technology Association (LIKTA) since April, 2009 (board member from 2003 till 2008). LIKTA is a non-governmental professional organisation, encompassing the ICT industry and ICT professionals, established in 1998. The principal objective of LIKTA is to promote and further the development of Information Society in Latvia. In year 2002 Signe Balina has got her doctor degree in Economics and currently is an associate professor at the University of Latvia, Faculty of Economics and Management. From 1996 till 2008 as a chairperson of the Management Board of "Datorzinību Centrs" she successfully managed the business of IT training and the development and implementation of software and hardware solutions including e-learning. Dr. Signe Balina is the former minister for Special Assignments for Electronic Government Affairs and was responsible for e-Government, information society and information technologies policy development, implementation and coordination in 2008 – 2009.

Speaker on session:

- Session 12: Inclusive eGovernment



John Kootstra

Position: John Kootstra

Organization: Ministry of the Interior and
Kingdom Relations

John Kootstra has been working for the information policy department in the Ministry of the Interior and Kingdom Relations since 2001. This department is responsible for the coordination of e-government policy in the Netherlands. John's main concern is the co-ordination of the EU related e-government activities. He is acting in different European programmes like the I2010 e-government action plan, ISA and the European Public Administrations Network. Before his occupation at the ministry John was a consultant for the B&A Group in The Hague. His educational background is a Public Administration at the University of Leyden.

Moderator on session:

- Economics of eGovernment



Werner Möckli

Position: CEO SIX Terravis Ltd.

Organization: SIX Terravis Ltd.

Werner Möckli brought the e-government project eGRIS to SIX Group in 2009 and as CEO of SIX Terravis Ltd. is responsible for all the services of the Terravis platform. As a former bank manager with career of more than 20 years in Switzerland and the USA he brings an experience in the domestic mortgage market. As head of the working group "mortgage business" of the Swiss standardization commission SKSF he has access to all major domestic banks. Werner Möckli is married with three children.

Speaker on session:

- Session 13: Economics of eGovernment



Walter Berli

Position: Project Manager eGRIS, Deputy Executive SIX Terravis Ltd

Organization: SIX Terravis Ltd

Walter Berli has worked for SIX Terravis since 2009. He is a member of the executive board and project manager of the e-government project eGRIS. He has a over 20 years experience of strategic

and international IT project management in Switzerland, USA and Hong Kong. Walter Berli is married and has four children.

Speaker on session:

- Session 13: Economics of eGovernment



Lars Frelle-Petersen

Position: Deputy Director of the Danish Agency for Digitalization, Head of eGovernment program Denmark in the Ministry of Finance

Organization: Danish Agency for Digitalisation

Lars Frelle-Petersen, Cand.scient.adm.

- 2011: Deputy Director, Danish Agency for Digitalization, Ministry of Finance (Head of eGovernment program Denmark)
- 2011: Deputy Director, Danish Agency for Governmental Management, Ministry of Finance (Head of eGovernment program Denmark)
- 2008 – 2011: CIO, Danish Ministry of Finance / Head of eGovernment program Denmark
- 2006 – 2008: Head of Division, Danish Ministry of Finance / Head of eGovernment program Denmark
- 2005: Head of department, Ministry of Science Technology and Innovation
- 2001 – 2005: Chief advisor, Danish Ministry of Finance
- 1997 – 2001: Project manager, Danish Board of Technology

Speaker on session:

- Session 13: Economics of eGovernment



Vita Narnicka

Position: Deputy director of e-government issues

Organization: State regional development agency

Since 2001 working in e-government area. 2003–2006 – member of e-procurement team. 2006–2008 – project manager of nation e-service platform development and launch). 2008 – responsible for central e-government software and infrastructure implementation

Speaker on session:

- Session 13: Economics of eGovernment



Frans de Bruïne

Position: Director

Organization: ISC4.EU

Frans de Bruïne worked for 18 years as a director in the European Commission DG Information Society and Media. In his last assignment as Director of ICT for Societal Challenges he was in charge of shaping the Large Scale Pilots in the Competitiveness and Innovation Program. After leaving the Commission in 2008 he founded his own company ISC4.EU with the mission to advise organisations in the public and private sector in their relations with the EU for more details see www.isc4.eu. He is External Quality Manager of the SPOCS project.

Moderator on session:

- Cross-Border e-Services



Pamela Brumter –Coret

Position: Acting Director, DG Markt/ Services

Organization: European Commission

Pamela Brumter is working in the Directorate General for Internal Market and Services at the European Commission.

She is head of unit in charge of business to consumers in the Directorate for Services, of which she is currently also Acting Director.

Lawyer by training, Mrs Brumter, a French national, has been working in various sectors in the European Parliament and in the Commission since 1986.

Over the last ten years she has been in charge of public procurement law and of recognition of professional qualifications. Her latest assignment was in the single market policy unit where she was entrusted with the re launch of the single market which led recently to the adoption of the single market act by the Commission. She took over the business to consumers unit recently and will follow the gambling sector.

Speaker on session:

- Session 14: Cross-Border e-Services



Gabriella Cattaneo

Position: Research Director of the European Government Consulting Competence Centre of IDC EMEA

Organization: the European Government Consulting Competence Centre

Gabriella Cattaneo is the Director of the European Government Consulting (EGC)

Competence Centre of IDC EMEA, the European branch of the premier global provider of market intelligence, advisory services, and events for the ICT industries. The EGC Centre provides research and consulting services to governments and policy makers on ICT demand-supply dynamics, ICT socio-economic impacts and policy evaluation. Cattaneo has 20 years experience in socio-economic research and ICT markets

quali-quantitative current and forecast analysis. She has a long experience in leading multinational research projects, mainly for DG Information Society and DG Enterprise of the European Commission, including European research programmes evaluation and assessment, in cooperation with main EU research centres and universities. She has been involved in benchmarking e-Government and e-Procurement services in Europe since 2005. She regularly authors policy reports and briefs. She is currently involved in studies for the EC on the Future Internet socioeconomic impacts; forecasting demand and barriers to adoption of cloud computing in Europe; benchmarking ICT sustainability policies at regional level. She is a graduate in Political Sciences Magna cum Laude from Milan State University with a prize-winner research thesis and has worked for ten years as a business journalist.

Speaker on session:

- Session 14: Cross-Border e-Services



Giedrius Kadziauskas

Position: Vice-Minister of Economy

Organization: Ministry of Economy of the Republic of Lithuania

Born on 10 March 1979. Education: 2002–2003 – Master of International and European Law (LL. M), the Riga Graduate School of Law; Master's thesis: Inciting

hate on the internet: possible control mechanisms; 1997–2002 – Master of Law (MA), Vilnius University Faculty of Law, International and European Union Law studies; Master's thesis: Regulation of conveying views on the internet: sharing the experience of other countries. Professional experience: 2011–03–29 – Vice-Minister of Economy of the Republic of Lithuania; 2009–2011 – Vice-President of the Lithuanian Free Market Institute; 2005–2009 – Senior analyst at the Lithuanian Free Market Institute; 2003–2005 – Analyst at the Lithuanian Free Market Institute; 2000–2002 – Assistant of Gintaras Steponavičius, Vice Chairman of the Seimas of the Republic of Lithuania. Working group membership: 2009 – Member of the working groups of the Sunrise Commission on Reduction of administrative burden and on Liberalisation of labour relations; 2009 – Member of the working group of the Sunset Commission on Restructuring the State Service of Tobacco and Alcohol Control; 2008–2009 – Member of

the working group aimed to assess territorial planning and the status of the construction sector in terms of sustainable development and investment promotion.

Speaker on session:

- Session 14: Cross-Border e-Services



Dinand Tinholt

Position: Vice President

Organization: Cappingini

Dinand is Vice President with Cappingini and also the Programme Director of the European Commission's Large Scale Pilot SPOCS about the Services Directive. Dinand is the global leader for the EU of Cappingini. His dominant areas of expertise concern eGovernment strategy and implementation, the European Single Market in all its facets, e-Justice and public service innovation. Prior to his current role he worked in different managerial positions in the public sector. Dinand is actively involved in numerous pan-European initiatives for the European Commission aimed at realizing digital transformation of the public sector. Dinand has an Executive MBA from the Rotterdam School of Management and a Master in European Public Administration from the University of Twente.

Speaker on session:

- Session 14: Cross-Border e-Services



Paul Timmers

Position: Director ICT addressing Societal Challenges

Organization: European Commission

Dr Paul Timmers is Director of the Directorate ICT for Societal Applications in the European Commission, Directorate-General Information Society & Media. Previously, he headed the ICT for Inclusion unit. Before joining

the "ICT for Inclusion" unit he was head of the eGovernment unit (EU policy, research and promotion). He has been a member of the Cabinet of European Commissioner for Enterprise and Information Society Erkki Liikanen, responsible for the information society and telecommunications policy portfolios. Other activities in the European Commission included electronic commerce policy and programme development.

Paul Timmers has been a manager in product marketing and head of software development in a large IT company and has co-founded a software start-up. He holds a PhD in theoretical physics from the University of Nijmegen, the Netherlands and an MBA from Warwick Business School, UK. He was awarded an EU Research Fellowship at the University of North Carolina in Chapel Hill, USA in 2009. He has widely published in the field of technology and policy, including a book on electronic commerce strategies and business models, and has been a visiting professor and lecturer at several universities and business schools across the world.

Moderator on session:

- Impact of Future Internet on eGovernment Services



Jeremy Millard

Position: Jeremy Millard

Organization: Senior Consultant

Jeremy Millard has been Senior Consultant with the Danish Technological Institute since 1999, after working with Tele Denmark for thirteen years and moving from the UK where he worked in academia, government and for a major IT company. He now provides consultancy concerning new technology and society in Europe and globally. He has worked with governments, regional development agencies, and the private and civil sectors in all parts of the world, with increasing focus on information society and knowledge economy consultancy. His clients include the European Commission, the UN, the OECD and the World Bank, as well as individual governments, regions and private companies. Apart from Scandinavia and Europe, he also works in Asia, the Middle East and Africa. Recent assignments for the European Commission include leading an impact assessment of the European eGovernment 2010 Action Plan, leading large scale Europe-wide surveys and analyses of

eParticipation and rural and regional ICT developments, developing the eGovernment 2020 Vision Study on Future Directions of Public Service Delivery, and participating in the European eGovernment benchmark. He is also currently working as an expert for the UN on the global eGovernment development survey, and for the OECD on user-centred eGovernment strategies.



Maciej Witucki

Position: President and CEO of
Telekomunikacja Polska SA

Organization: Telekomunikacja Polska SA

In November 2006, Mr Witucki assumed the position of the President of the Management Board of Telekomunikacja Polska. In July 2011, the Telekomunikacja Polska Supervisory Board appointed him to another three-year term in this office. Mr Witucki graduated from the Poznań Technical University (the Faculty of Electrical Engineering). He specialised in logistics and decision support systems. Subsequently, he completed post-university studies in industrial systems management at the Ecole Centrale in Paris. Maciej Witucki began his professional career in Cetelem Bank (the Paribas Group); first in France where he co-authored the market expansion plan for the Polish subsidiary; then in Poland, as a Cetelem Polska Management Board Member. In 2001, he became a Management Board Member, and in 2005 the President of Lukas Bank (the Crédit Agricole Group).

Maciej Witucki is the Chairman of the Programming Board of the Polish Civic Forum which initiates debates on the perspectives of Poland's economic development, politics, science, education, and the national identity of the Polish people. Since 2009, he has been a member of the Directors Board of the Atlantic Council of the United States, a leading American think-tank engaged in the public debate on international politics. Mr Witucki is also a Council Member of the Bronisław Geremek Center Foundation. He participates in industry organizations being – among others – a member of the Foundation for the Radiocommunications and Multimedia Technologies and a member of the Management Board of PKPP Lewiatan. Since September 2010, he has been the President of the Chamber of the French Commerce and Industry in Poland (CCIFP).

He is a father of three. His interests include shooting sports; he is a fan of the Polish national football team.

Speaker on session:

- Session 15: Impact of Future Internet on eGovernment Services



Radu Popescu -Zeletin

Position: Director Fraunhofer FOKUS

Organization: Fraunhofer FOKUS

Radu POPESCU-ZELETIN is professor at the Technical University Berlin and Director of the Fraunhofer Institute for Open Communication Systems (FOKUS), Berlin. Prof. Popescu-Zeletin graduated at the Polytechnical Institute Bucharest, Romania, got his PH.D. from the University of Bremen, and his habilitation from the Technical University Berlin.

He published many papers and books on network technologies, distributed computing systems and applications. He was active in standardization committees (DIN, ISO, WWRF) and had contributed to the development of telecommunication standards. His chair for "Open Communication Systems" at the TU Berlin is highly involved in the development of technologies for "I-centric communication" and "Autonomic Communication" as main constituents of the Future Internet. As member of the Motorola Visionary Board (2004-2006) he contributed to new developments in mobile communications.

He was chairman of the scientific council of DeTeCon International and member of the advisory boards of several telecommunication companies. He serves in the High Level Expert Group of ENISA, the European network and Information Security Agency.

Prof. Popescu-Zeletin is a member of the Microsoft Interoperability Executive Customer Council, cofounder of the ISPRAT e.V. (Interdisciplinary Studies on Policy, Law, Administration and Technology e.V.) and of the Wireless World Research Forum.

He is the president of e-Ceasar Institute for e-services in Bucharest Romania, a joint institute of Polytechnical Institute, the Academy of Economic Studies Bucharest and Fraunhofer Fokus Berlin. He is a member of the Scientific Committee of the Agence Nationale de la Recherche, France and the Telecom Institute France (former Grand Ecoles de Telecommunication GET). He is a founder of several

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Speaker on session:

- Session 15: Impact of Future Internet on eGovernment Services



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