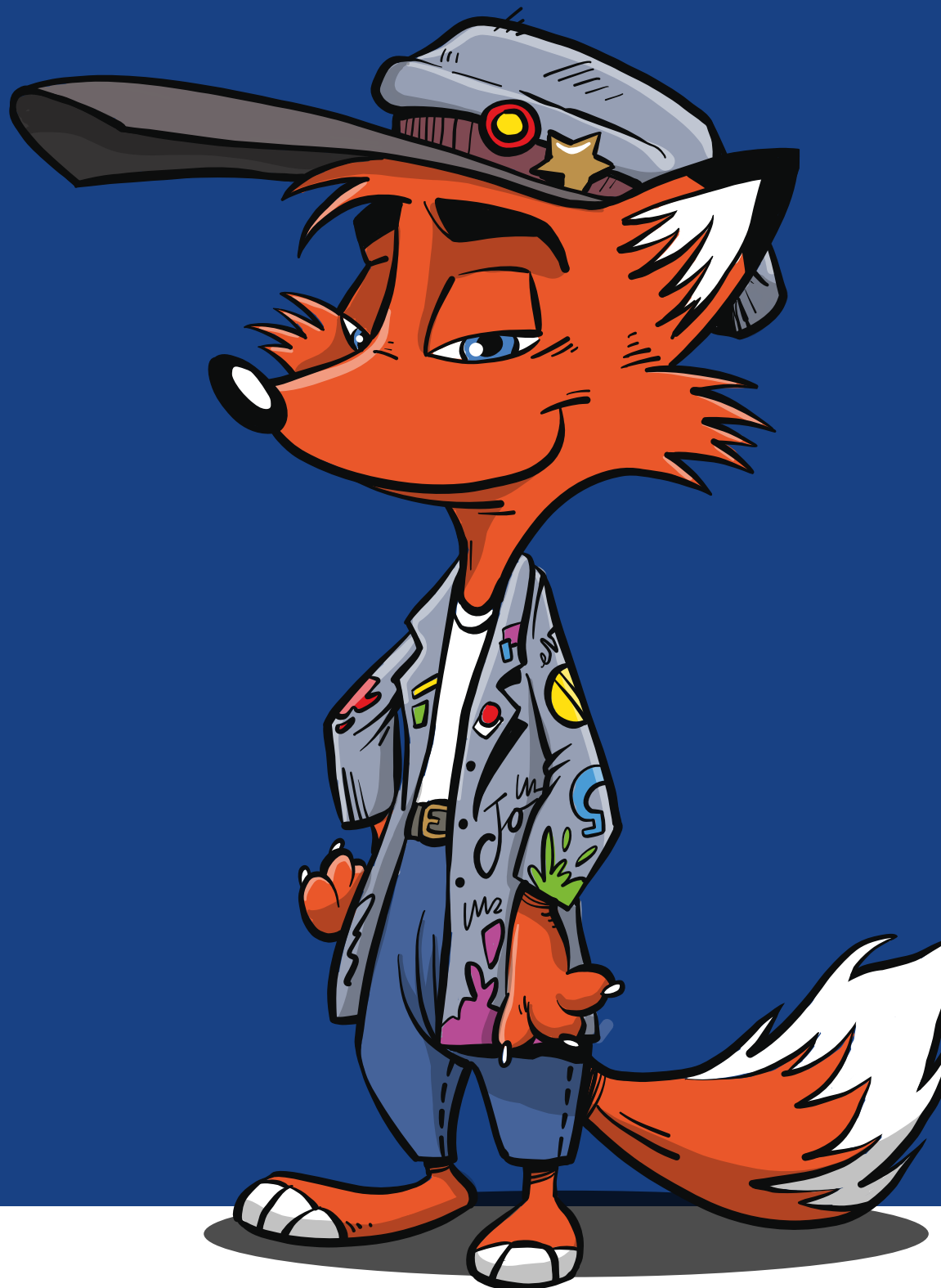


# STUDENT HOUSES XY

HOUSE RULES



STUDENTENHUISVESTING  
STUDENT HOUSING

# HOUSE RULES

# STUDENT HOUSES XY

The full information on VUB housing can be found on [student.vub.be/en/accommodation-on-campus#vub-student-rooms](https://student.vub.be/en/accommodation-on-campus#vub-student-rooms)

Official communication from Student Housing takes place through the [WeAreVUB student portal](#). Specific or personal communication will only be sent to your VUB email address.

## STUDENT HOUSING

**02 629 28 31**

[huisvesting.housing@vub.be](mailto:huisvesting.housing@vub.be)

The central secretariat of Student Housing is located in X1 on the ground floor.

Office hours:

Monday: 8h30-12h30 and 13h30-16h00

Tuesday: 8h30-12h30 and 13h30-16h00

Wednesday: closed

Thursday: 8h30-12h30 and 13h30-16h00

Friday: 8h30-12h30

There are two logistics members of staff for the student houses:

- Alain Buyse 0473 65 16 95 (maintenance worker)
- Malika Buyse 0476 80 59 40 (cleaning)
- Jefke Sergoyne 0486020909 (technician)

Available on all working days from 7h30 to 12h30 (Jefke and Alain) and 13h30 to 15h15 (Jefke) or 16h (Malika). Outside of office hours you can call Security.

## CONCIERGE

**0473 65 16 95**

[alain.buyse@vub.be](mailto:alain.buyse@vub.be)

The concierges are Alain Buyse and Khadija Bouhmama. They live in X5 on the ground floor. From Sunday evening to Thursday evening they are on evening duty from 6 pm to 8 pm. You can also call them until 11 pm for urgent matters. After 11 pm you need to contact the security.

For less urgent matters concerning Mr. Buyse's day job as maintenance worker, you can contact him during the day between 8h30-12h30.

## SECURITY

02 629 21 76

[bewaking@vub.be](mailto:bewaking@vub.be)

The Security Service is responsible for the safety on campus and is **present and available 24/7**. So make sure to program their number in your phone.

The Security Service is your first point of contact for all sorts of problems (vandalism, theft, violence...). When necessary they will notify the emergency services immediately. Security is also equipped with a first aid kit and a defibrillator.

The security office is located in building X4 on the ground floor. Security patrols the campus several times a night.

Please report every incident (e.g. aggression, vandalism, theft, burglary, harassment, unwanted persons ...) to the Security Service.

You can also contact them for noise nuisance at night, but if possible, first ask the people responsible to be quiet yourself.

## EMERGENCY NUMBER

02 629 11 11

If you are in an emergency, call the emergency number.

In case of less urgent situations, you can call upon the security.

## ENTRY BADGE

Your entry badge is *strictly personal* and gives you access to:

- The entrance of your student house
- Your unit door
- Your unit door indoors (if you have one)
- Your room

For safety reasons against badges getting stolen or lost; badges will remain active for 48 hours. You'll have to activate your badge every 48 hours at a digital card reader, located at your building or unit's entrance.

People entering in group must all use their badge, otherwise you won't be able to access your room.

Badges are activated by holding them against the ID-reader until the light becomes green.

To enter and lock your door: hold your badge against the door knob - wait for the green light - turn the door knob twice.

Entrances to the student home can be automatically unlocked from inside your room. Visitors must use the intercom to dial your room's number and push the call button, you'll then be able to open the door from inside your room. To enter the unit, visitors must dial your room number again.

If you find yourself locked out outside of working hours, **security** can grant you access to your room or give you a temporary badge that will be active until the student housing secretariat is open again.

A new badge can only be granted by the secretariat after payment of €25. This amount is to be paid in the exact amount in banknotes (we do not have a payment terminal).

If you have forgotten your badge at home, you can be given a temporary replacement badge (max. 1 week) at the secretary in exchange for your student card or ID card.

Between 16h30-23h the concierges can let you inside your room, after 23h you contact security.

## PARKING

Residents of the student houses can park in the underground carpark on campus. All numberplates need to be registered through [ivisit.vub.be/Authentication/Index](https://ivisit.vub.be/Authentication/Index) Without registration of your numberplate you cannot access the campus by car. You can only register one numberplate.

The full parking regulation can be found [here](#).

## INTERNET

You connect to the internet via the VUB's general WIFI network (VUBnext). To log into the network you need to use your NetID. If you are experiencing internet problems you can contact the [ICT helpdesk](#) (tel 02 629 37 37). Make sure to mention your exact location, what device you have and the problem that you are experiencing.

## TRASH

You have to sort your waste and bring in to the large garbage containers at parking level -1, near the parking entrance gate when the garbage bag is full, and for the cleaning day. Also take out the garbage bags if they start to smell or if there are bugs in them. Arrange to take turns for this in your unit, also during the holidays, the study and exam periods. Hang this overview on the fridge door.

There are separate containers for residual waste, PMD (plastic bottles, cans, milk cartons, ...), clean (non-greased) paper and carton and glass. Small Hazardous Waste can be sorted at VUB's recycling center. Make an appointment at [infradesk@vub.be](mailto:infradesk@vub.be). Frying oil can be deposited next to the garbage containers.

Spent batteries can be deposited in the entrance hall of X1. You can find more information about waste sorting [here](#).

## SLATS

The windows have vertical slats to darken your room. You can only move the slats when they are open. Do not put anything on your desktop that will constantly knock against the slats.

## WINDOWS

Low energy buildings with D-ventilation normally don't allow windows to open. However, your room will have one window that can be semi opened. Windows will be cleaned once a year by the university.

## MAIL

Every unit has a communal letterbox at the secretariat in X1.

Your mail can only be distributed if **your name + room number** are mentioned on the envelope.

For example:

Vrije Universiteit Brussel  
Student House X  
Your name  
X 4362  
Pleinlaan 2  
1050 Brussel

All letters and packages that fit into them are put in your letterbox. The packages that are too big for the letterboxes remain at the central warehouse (the back of building F), which is where the initial sorting of the post happens. You can pick up your packages there between 8h-12h and 12h30-16h on working days. Don't forget to bring your student card or ID card.

Receiving, sending or returning postal parcel sending is done via the **bpost parcel lockers** under X4.

How to quickly and easily receive or send a package? Click [here](#). The parcel lockers are available 24/7.

## REPORT A TECHNICAL BREAK-DOWN

You can report a technical break-down or other problems (wasps, missing material...) via the [online form](#). Your report will immediately reach the correct technician. This is the fastest way to ensure a solution to your problem. For urgent problems with the electricity or sanitary problems, you can contact security via 02 629 21 76.

## KITCHEN

The kitchens are equipped with induction hot plates. These work on a timer-based system. To activate the hot plates, press the switch that states "hot plate". After 30 minutes the stove shuts off unless you press the switch again. Induction hot plates only work with magnetic cooking pots and pans. If a magnet sticks to the bottom, the pan is suitable.

There are cupboards available for each student of the unit. Make sure to store your utensils, kitchen equipment and food in a safe and clean manner (no loose utensils, use pot stands for pots and pans...) and make clear arrangements as to whether you do or do not share items.

Keep your kitchen clean and wipe down the hob after you have finished using it. Don't place any items in your kitchen that don't belong there (bicycles, shoes...). Keep your fridge tidy. Throw away any food items that have expired. Did you spill something or is something leaking? Clean it up yourself so that everyone can store their food in a hygienic manner.

It is forbidden to add extra freezers or refrigerators in the kitchen. If you want your own personal refrigerator you can put it into your room.

Are you going home for a longer period of time, e.g. during the summer holidays? Place your kitchen equipment in your room. This gives the cleaning team the chance to give your cupboard a good cleaning, and ensures that is no confusion about what you did or did not leave in the kitchen when you return.

## CLEANING DAY

The common areas are cleaned weekly on the same day. To make efficient cleaning possible, the residents need to carry out some preparations. On the day of the cleaning day, a check-up is carried out before the cleaning team's arrival. It is important that all necessary preparations are carried out by 8h. Make a **rotation or to-do list** for your unit, including for the holiday, study and exam periods. **This overview needs to be hung on your fridge door.** Will you not be present in your unit during e.g. the holidays? Make good arrangements with your dormmates before your departure.

The kitchen needs to be cleared. Dirty dishes need to be done and put away. No time to do your dishes? Place them in your room. You cannot leave them dirty in the cupboards. All garbage (regular waste, plastic, paper and cardboard and glass) need to be brought to the garbage containers.

Your personal belongings need to be removed from the bathroom. The sinks and shelves above the sinks need to be clear. Don't leave any items on the floor of the showers, use the shelves in the showers to store your belongings.

**WARNING!** If the preparations have not been carried out on time you will receive a warning. If this is repeated, you will receive a €25 fine as of the third warning. We rely on your rotation overview/to-do list for our check-ups, so make sure it is accurate and up to date. Even outside of cleaning day, it is important to keep the unit clean. Dirty dishes on the countertop and full or smelly rubbish bags will not be accepted. Excessively dirty kitchens can also receive a fine outside of the cleaning day.

If you have any comments about the weekly cleaning, send an e-mail to [infradesk@vub.be](mailto:infradesk@vub.be)

## INVENTORY

The furniture in your room belongs to your room and should stay there. So don't put it in the hallway. We do not have a place to store furniture. Do you want to replace your bed or mattress? That is possible, but you will need to find a suitable storage place yourself. At the end of your lease all of the original furniture needs to be present in its original state.

## HALLWAYS

The hallways and the emergency door need to be kept clear at all times to ensure free passage for fire safety. This means that you cannot place furniture, shoes, carpets, bicycles... there.

## DECORATING YOUR ROOM

You can decorate your room as long as there is no damage to permanent fixtures (walls, doors, ...). You are allowed to paint your room in white shades. If you do paint your walls in a darker colour, you will need to paint your walls white when you leave your room. White paint is available free of charge at the secretariat's office, but you will need to provide painting utensils yourself. To avoid problems afterwards please use only our own paint!

Drilling or nailing is not allowed in the walls.

## LIGHTING

You are able to dim one of the two lights in your room. Motion sensors automatically activate the lights in your bathroom, toilet and hallway. The lights in the kitchen switch on automatically on a day/night frequency.

## LAUNDRY

At building X3's ground level there is a **laundry station** with 4 washing machines with automatic soap dispenser and 4 dryers. A wash costs €3 including laundry detergent. Drying costs 50 cents per 10 minutes. The washing machines and dryers work via the [Tikwash Laundry app](#) (Bancontact or Payconiq) or with coins of €1 for washing and 50 cents for drying.

The laundry station is open from 7h to 23h. Outside of those hours you need your badge to enter.

## VACUUM CLEANING

You can borrow a vacuum cleaner by giving your student card or ID card. You need to bring back the vacuum cleaner the workday after you've borrowed it at the latest.

## SMOKING BAN

It is forbidden to smoke in the student houses, including in the bedrooms. Cigarettes, waterpipe or cannabis, as well as all other types of smoking are not allowed.

All spaces are equipped with automatic smoke detectors and the XY buildings also have a D-ventilation system (=mechanical air exhaust and supply).

You can smoke outside on the footbridges or on the grass fields, but make sure to use the ashtrays.

We put the health and safety of all residents first. Do you want to stop smoking? VUB's group practice offers smoking cessation support.

## ILLEGAL SUBSTANCES

The use and possession of various illegal substances is forbidden by law

Drug-related nuisance can lead to direct consequences for the rental agreement.

## FIRE SAFETY

[student.vub.be/en/vub-rooms#practical-documents](https://student.vub.be/en/vub-rooms#practical-documents)

Some units have a glass fire exit door. These can only be used when the fire alarm goes off!

## BARBECUING

For the fire safety, it is not allowed to barbecue on the terraces or footbridges of the student residences. Barbecuing is only allowed outside on the ground floor. You can receive permission for this via [this form](#), that you need to hand in at security. Once they have given you permission, you can pick up a fire extinguisher there.

## CONFLICTS

In a dorm, you live close together with a large group of people. In order to make this liveable, a number of agreements need to be respected. Most occurring annoyances: noise nuisance (silence required after 11 p.m.), not doing the dishes, making a mess, taking someone else's food, not respecting rotation schedule, ignoring the no smoking rules, hogging the common places in the unit with your friends, ...

As cohabiting adults you are expected to come to an arrangement by yourselves. Are you unable to do so, or are you having trouble getting along with your dorm mates? Contact the [kotcoach](#) who can help you to create a pleasant dorm atmosphere. Should this fail then you can ask Student Housing for advice. After consideration and if every reasonable attempt fails, Student Housing can take measures, which can vary from issuing a fine or warning, to the termination of your rental agreement.

We wish you a pleasant stay in our Student Houses XY.

Respect your neighbours, keep it quiet after 23h, both inside and outside the student house.

